



DEFINITIONS RELATED TO INCIDENTS & EVENTS

Emergency Medical Treatment or hospitalization due to an injury that is self-inflicted (i.e., due to harm to self, such as pica, head banging, biting and including suicide attempts).

Major Permanent Loss of Function

Sensory motor, physiologic or intellectual impairment not present upon initiation of community mental health or substance use services and occurring as a result of an incident/accident which requires continued treatment of lifestyle change.

Medication Errors

Consist of:

1. wrong medication
2. wrong dosage
3. missed dosage
4. wrong route
5. wrong customer
6. wrong time

It **does not** include instances in which individuals have refused medications.

MDHHS Event Reporting System

The MDHHS Event Reporting System is a file-based system to submit specific information (regarding persons receiving services) about five specified events on a timely and regular basis from the PIHP to MDHHS.

The five specific reportable events are:

1. Suicide
2. Non-suicide death
3. Emergency medical treatment due to injury of medication error
4. Hospitalization due to injury or medication error
5. Arrest of person receiving services

Physical Management

A technique used by staff to restrict movement of an individual by direct physical contact in order to prevent the individual from physically harming himself/herself or others, and shall only be used on an emergency basis when the situation places the individual or others at imminent risk of serious or non-serious physical harm.

The term “Physical Management” does not include briefly holding an individual in order to comfort him/her or to demonstrate affection, or holding his/her hand.

All use of physical management must be documented on the Emergency Use of Physical Management (exhibit 3.07E) form as well as the Incident Report form.



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Prone Immobilization

Extended physical management of an individual receiving services in a prone (face down) position, usually on the floor, where force is applied to the body of the individual in a manner that prevents him/her from moving out of the prone position.

Risk Events Management

The PIHP has a process for analyzing risk events that put individuals at risk of harm. This analysis should be used to determine what action needs to be taken to remediate the problem or situation and to prevent the occurrence of additional events and incidents.

Risk Event definition

Risk events are occurrences that do not meet the classification requirements of “critical” or “sentinel” but may put a recipient at risk of such level of harm.

Root-Cause Analysis (RCA)

A class of problem solving methods aimed at identifying the root causes of problems or events. The practice of RCA is predicated on the belief that problems are best solved by attempting to address, correct or eliminate root causes, as opposed to merely addressing the immediately obvious symptoms. By directing corrective measures at root causes, it is more probable that reoccurrence will be prevented, or at least reduced.

Sentinel Event

A critical incident that is an unexpected occurrence involving death or serious physical/psychological injury, or the risk thereof. Serious injury specifically includes loss of limb or function. The phrase “or the risk thereof” includes any process variation for which a reoccurrence would carry a significant chance of a serious adverse outcome. Also, any injury or death that occurs from the use of any behavior intervention is considered a sentinel event (source: MDHHS Contract attachments P1.4.1 and P6.7.1.1)

Serious Challenging Behavior

Behaviors which include significant property damage, attempts at self-inflicted harm or harm to others.

Serious Physical Harm

Defined as “physical damage suffered by a recipient that a physician or registered nurse determines caused or could have caused the death of a recipient, caused the impairment of his or her bodily functions, or caused the permanent disfigurement of a recipient”. (Source: Administrative Rules for Mental Health [330.7001])