

# YOUR WELLNESS MATTERS

LET US HELP YOU PRIORITIZE IT



Day-to-day stress and pressure can be intensified by the complexity of today's world resulting in depression, unusual behavior, or physical problems. When the support of family and friends just isn't enough, professional help can be the answer.

At Pivotal, we can help you find your strength through recovery and wellness. Our comprehensive programs offer a wide range of confidential services for children, teens, adults, and seniors.

## CUSTOMER SERVICE

Customer Service is available to address concerns and assist in connecting you to other services and local resources. Please contact a Customer Service Representative at 269-467-1000 and/or our partner SWMBH Customer Service Office at 1-800-890-3712.

## WELCOME TO PIVOTAL

At Pivotal, we enhance the lives of the individuals we serve by delivering integrated services that jointly address medical and behavioral health needs including substance use disorder and primary care screening services.

Pivotal is proud to be St. Joseph County's premier Certified Community Behavioral Health Clinic (CCBHC). As a CCBHC, we provide an excellent system of care by focusing on wellness, hope, and recovery.

### Main Office

677 E. Main Street  
Centreville, MI 49032

### Three Rivers Office

1020 Millard Street  
Three Rivers, MI 49093

### Sturgis Office

1555 E. Chicago Rd., Suite A  
Sturgis, MI 49091

**Phone:** 269-467-1000

**Crisis Line 24/7:** 1-800-622-3967

**Fax:** 269-467-3075

**TTY:** Michigan Relay Service at 7-1-1

**Life-threatening Emergency:** 911

**Suicide and Crisis Lifeline 24/7:** 988



[PivotalStJoe.org](https://PivotalStJoe.org)

**ATENCIÓN:** Si habla español, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-800-890-3712 (TTY: 7-1-1)



We are accredited by Commission of Accreditation of Rehabilitation Facilities.



TOGETHER WE HEAL, PROMOTING

# Wellness, Hope, and Recovery in St. Joseph County

📞 1-800-622-3967 • [PivotalStJoe.org](https://PivotalStJoe.org)



## SERVICES

### WELLNESS, HOPE, RECOVERY

At Pivotal, we serve all ages with mild to moderate behavioral health concerns, not just those with severe or persistent needs, including individuals with private health insurance.

For those seeking wellness, hope, and recovery, please call 269-467-1000 and a member of our Access Team will be honored to assist you!

### CRISIS AND ACCESS SERVICES

- **24/7 Crisis Care: 1-800-622-3967**

24-hour, 7 days a week mental health crisis and emergency intervention services delivered by licensed and credentialed professionals.

- **24/7 Suicide & Prevention Lifeline: Dial or Text 988**

- **24/7 LGBTQ+ Trevor Lifeline: Text "START" to 678-678 or call 1-866-488-7386**

### ADULT SERVICES

- Assertive Community Treatment (ACT)
- Adult Peer Support
- Care Coordination
- Case Management
- Clubhouse (Affinity House) Psychosocial Rehabilitation
- Intensive Outpatient Program (IOP)
- Jail Diversion Services
- Medication Management
- Older Adult and OBRA Services
- Outpatient Therapy
- Primary Care Screenings
- Psychiatric Rehabilitation (CLS, Skill Building, Supported Employment)
- Psychiatric Services
- Recovery Coaching
- Respite Care
- Veteran's Services and Referrals
- Women's Specialty Services (WSS)

### CHILDREN SERVICES

- Applied Behavior Analysis
- Children's Care Coordination
- Children's Case Management
- Children's Community Living Support
- Children's Respite Care
- Children's Wraparound Services
- Infant/Early Childhood Mental Health
- Outpatient Therapy
- Parent Support Partner
- Primary Care Screenings
- Psychiatric Rehabilitation (CLS, Skill Building, Supported Employment)
- Psychiatric Services
- Recovery Coaching
- Respite Care
- Youth Peer Support
- Youth Substance Use Disorder Prevention and Treatment Services

### SUBSTANCE USE DISORDER SERVICES

- Assertive Community Treatment (ACT)
- Early Intervention Education
- Case Management
- Intensive Outpatient Program (IOP)
- Medication-Assisted Treatment (MAT)
- Prevention Services
- Outpatient Therapy
- Recovery Coaching

### RESIDENTIAL SERVICES

- Adult Foster Care
- Specialized Residential
- Supportive Housing Program (SHP)



## RECOVERY IS POSSIBLE

### LET US GUIDE YOU ON THE PATH

At Pivotal, we are committed to delivering Person-Centered Planning (PCP). We proudly work with you to develop a treatment and support plan that supports you on your journey to wellness and recovery. PCP is a protected right under the Michigan Mental Health Code.