

**WALK-IN CRISIS CARE**

**BEHAVIORAL HEALTH URGENT CARE**

Pivotal is proud to offer St. Joseph County's first and only urgent care / walk-in clinic for children and adult's behavioral health services, offering immediate access to wellness resources and vital community partners 5 days a week, without the wait or cost of emergency room care.

**Be Seen. Be Heard.**

Anyone who is experiencing a crisis related to mental health or intellectual/developmental disability may come to Turning Point. Individuals may only come to Turning Point on a voluntary basis (you admit yourself). Individuals who are under the age of 18 or individuals with intellectual disabilities who require direct support must have a parent, guardian, or authorized person with them to assist in determining their care and access needs.

When you arrive at Turning Point, you'll register and meet with a Pivotal staff member for triage assessment. We'll address urgent concerns and determine your future treatment needs, which may include facility-based crisis care in our observation area, further assessment, a referral to outpatient services, detox services, follow-up appointments, the Emergency Room, or inpatient psychiatric hospitalization.



PivotalStJoe.org

**Services Include:**

- Behavioral Health Triage
- Behavioral Health Assessment
- Psychiatric Evaluation
- Level of Care Determination
- Crisis Counseling
- Care Coordination
- Information and Referral
- Caring Contact Calls

**Our Care Team Helps With:**

- Excessive Worrying or Fear
- Extreme Mood Changes
- Delusions or Hallucinations
- Misuse of Substances
- Suicidal Thoughts/Self Harm
- Traumatic Experiences
- Inability to Cope Daily
- Hyperactive/Severe Behavior
- Social Isolation/Withdrawals

*\*If you or someone you know is in a life threatening situation or medical emergency, immediately call 911.*

**URGENT CARE**

- 📍 **Turning Point BHUC**  
677 E. Main Street  
Centreville, MI 49032
- 📞 **Phone:** 269-467-1900  
**TTY:** MI Relay Service at 7-1-1

**Urgent Care Hours**  
Monday-Thursday: 8:30am-4:00pm  
Friday: 8:30am-3:00pm

**Payments:** Medicaid/Medicare, insurances, and a sliding fee scale.