



November 11th, 2024, 5:00 pm
Pivotal Conference Room

- I. **Approval of Agenda** *Welcome & Preliminaries: the focus for our meeting.*
- II. **Public Comment:** *Guests and visitors can comment, with a maximum of 3 mins. per person.*
- III. **Consent Agenda** *Ratification and approval of minutes & non-debatable items ***
 - a. Contracts November 2024 pg. 1
 - b. Board Meeting Minutes September 2024 pg. 4
 - c. Board Meeting Minutes October 2024 pg. 8
- IV. **Monitoring Reports** *Assuring Executive and Organizational Performance (C. Bullock)*
 - a. **Executive Limitations:** *Is the organization operating within the boundaries the Board sets?*
 - i. N/A
- V. **Performance on Ends:** *Is the organization on track with its vision? (C. Bullock)*
 - a. Report on Ends Accomplishments – Subpart 4 pg. 12
 - b. Discussion on Implication of Ends Report- N/A
- VI. **Board Policy Review** *Do our existing policies reflect the board’s current values (L. Rosado)*
 - a. **VI.02 – Global Governance Style** – C. Naccarato pg. 16
- VII. **Board Work on Ends, Linkage Activities, and Board Education (5-10 min) (L. Rosado)**
 - a. Police Social Worker
 - b. Annual Board Corporate Compliance
- VIII. **Board Decisions (Motions) Actions:** *Only the Board has the authority to make them. (L. Rosado)*
 - a. Union Contract**
 - b. Insurance Resolution*
 - c. Safety Deposit Update*
 - d. Board Calendar Year 25* pg. 18
 - e. RFP Building Project**
- IX. **Communications:** *Keep the Board current on significant events and operations. (C. Bullock)*
 - a. N/A
- X. **Board Process Review and Adjourn:** *How did we use our time, discuss relevant information, and make decisions according to our policies? What will we do in the next meetings to improve our preparation, debate, and process for decision-making? **

***Motion required **Roll Call Vote**

Recess is Available upon request.

IF YOU ARE UNABLE TO ATTEND, PLEASE GET IN TOUCH WITH THE BOARD OFFICE (269-467-1001 x 364) NEXT REGULAR MEETING: JANUARY 28th, 5 PM PIVOTAL BOARD ROOM.

Contracts for Board Meeting 11/11/24

Clinical Contracts							
Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved	
Havenwyck Hospital	J. Cupp	inpatient	0100: \$954 0124: \$954	Inpatient Hospital	10/1/24-9/30/25		
Betsy Wright	J. Cupp	Mobile Crisis	\$20 per hour	Mobile Crisis	10/1/24-9/30/25		
Health Source Saginaw	J. Cupp	Inpatient	0100: \$1081 0124: \$1081	Inpatient Hospital	10/1/24-9/30/25		
Michiana Behavioral Health Center	J. Cupp	Inpatient	0100: \$1161 0124: \$1161	Inpatient Hospital	10/1/24-9/30/25		
Lakeland Hospital	J. Cupp	Inpatient	0100: \$1219 0124: \$1219	Inpatient Hospital	10/1/24-9/30/25		
South Bend Psychiatry	J. Cupp	Physician Group	99221-99239: \$49.81- \$173.84	Physician Group	10/1/24-9/30/25		
Non-Clinical Contract							

Contracts for Board Meeting 11/11/24

Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved
MOU						
Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved
Miscellaneous						
Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved



**MEETING MINUTES OF SEPTEMBER 24, 2024
PIVOTAL CONFERENCE ROOM**

OFFICERS

PRESENT: Luis Rosado- Chair, Cathi Abbs- Vice Chair, Kay Decker- Secretary

MEMBERS

PRESENT: Carol Naccarato, Damon Knapp, Amanda Miller, Stacy Linihan, Elisabeth Roberts, Darci Skrzyniarz

MEMBERS

ABSENT: Sandy Hall, Rick Shaffer

VISITORS:

PUBLIC HEARING

Rosado, Chair, announced the Public Hearing @ 5:00 pm; no one in attendance.

CALL TO ORDER

Rosado, Chair called the meeting to order at 5:03 pm

APPROVAL OF AGENDA

Amended Agenda

Add to number IV, Closed session, discussing Pivotal vs AFSCME 2024-349 litigation update

A MOTION WAS MADE BY LINIHAN, SUPPORTED BY KNAPP TO APPROVE THE AMENDED AGENDA. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

GUEST, VISITORS, & PUBLIC COMMENTS

No guest or visitor comments

CONSENT AGENDA

Check Register August 2024 \$2,917,193.46

September 2024 contracts.

Board Meeting Minutes August 2024

Change minute verbiage under Performance on Ends from condemned to commended.

A MOTION WAS MADE BY ABBS, SUPPORTED BY DECKER, TO APPROVE THE CONSENT AGENDA WITH THE CHANGE IN AUGUST 2024 BOARD MEETING MINUTES. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

CLOSED SESSION

Union Negotiations.

Pivotal vs. AFSME

Litigation update

A MOTION WAS MADE BY DECKER, SUPPORTED BY SKRYZNIARZ TO GO INTO CLOSED SESSION TO DISCUSS UNION NEGOTIATIONS, PIVOTAL VS. AFSCME CASE NUMBER 2024-349 LITIGATION UPDATE. ROLL CALL VOTE. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED.

EXECUTIVE LIMITATIONS

V.05 Financial Condition/Activities

Versteeg, CFO presented on Finances.

Bullock, CEO reported \$3.5 million overspent in Medicaid.

A MOTION WAS MADE BY DECKER, SUPPORTED BY ROBERTS, TO APPROVE V.05 FINANCIAL CONDITION/ACTIVITIES. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

PERFORMANCE ON ENDS

- A. Reports on Ends Accomplishments-
 - a. SubPart 3

Bullock, CEO provided review of Subpart 3. Board was in agreeance. No motion needed

BOARD POLICY REVIEW

- A. Board Policy VI.11
 - a. Presented by Damon Knapp
 - i. Language change from annual/or sick leave to Paid Time Off (PTO)

A MOTION WAS MADE BY KNAPP, SUPPORTED BY DECKER, TO APPROVE BOAD POLICY VI.11 ANNUAL LEAVE WITH THE LANGUAGE CHANGE FROM ANNUAL AND OR/SICK LEAVE TO PAID TIME OFF (PTO). ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

- B. Investment Policy
 - a. Bullock, CEO presented Versteeg, CFO title name to Financial Officer and his name to Executive Director
 - i. Rosado feels it should match on paper and entertained the motion

A MOTION WAS MADE BY ABBS, SUPPOSED BY DECKER TO APPROVE THE INVESTMENT POLICY WITH FINANCIAL OFFICER NAME CHANGE TO CHIEF FINANCIAL OFFICER AND EXECUTIVE DIRECTOR NAME CHANGE TO CHIEF EXECUTIVE OFFICER. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

Board work on Ends, Linkage Activities, and Board Education

N/A

BOARD DECISIONS (MOTIONS) ACTIONS

A. COVERED BRIDGE HEALTHCARE MOU

- a. Covered Bridge will cover 2/3 of the cost. Covered Bridge Healthcare would pay Pivotal \$100 per hour for Nurse Practitioners time.
- b. Stacy Linihan noted conflict and stated she would be abstaining from voting.

A MOTION WAS MADE BY KNAPP, SUPPORTED BY MILLER TO ACCEPT THE MOU WITH COVERED BRIDGE HEALTHCARE PAYING PIVOTAL \$100 PER HOUR FOR A NURSE PRACTITIONER. ROLL CALL VOTE. ALL IN FAVOR/LINIHAN ABSTAINED/NONE OPPOSED. MOTION CARRIED

B. ANNUAL EXECUTIVE OFFICER REVIEW

- a. Board reviewed, Board found that the Chief Executive Officer was in compliance with Board Policies and limitations. No concerns noted.

A MOTION WAS MADE BY LINIHAN, SUPPOSED BY DECKER TO ACCEPT THE ANNUAL EXECUTIVE OFFICER REVIEW. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

C. Budget FY 25

- a. Bullock, CEO presented budget FY 25. Stating as of today (September 24, 2024) we have not received rates from the State. PPS1 rate has increased. Report does not show what bucket monies come from. Still projecting a Medicaid deficit for FY 25.

A MOTION WAS MADE BY KNAPP, SUPPORTED BY DECKER TO ACCEPT THE PROPOSED BUDGET FOR FY 25. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

D. Strategic Plan FY 25

- a. Bullock, CEO presented the FY 25 Strategic Plan

A MOTION WAS MADE BY DECKER, SUPPORTED BY NACCARATO TO APPROVED THE STRATEGIC PLAN FOR FY25. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

E. FY 25 Board Calendar for reporting

- a. Bullock, CEO removed Kathy Pangle- new calendar proposed starting 10-1-2024.

A MOTION WAS MADE BY ABBS, SUPPORTED BY MILLER TO ACCEPT THE FY25 BOARD CALENDAR FOR REPORTING. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

COMMUNICATIONS

- A. Directors Report September 2024
- B. Compliance and Credentialing Meeting September 2024
- C. Affinity House Advisory Board Meeting Minutes August

ADJOURNMENT

A MOTION WAS MADE BY NACCARATO SUPPORTED BY KNAPP TO ADJOURN THE SEPTEMBER 24,2024 BOARD MEETING. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

MEETING ADJOURNED AT 6:20 pm

Signature _____

Kay Decker, Secretary

Date



**MEETING MINUTES OF OCTOBER 29, 2024
PIVOTAL CONFERENCE ROOM**

OFFICERS

PRESENT: Cathi Abbs- Vice Chair, Kay Decker- Secretary

MEMBERS

PRESENT: Carol Naccarato, Damon Knapp, Stacy Linihan, Elisabeth Roberts, Darci Skrzyniarz, Rick Shaffer

MEMBERS

ABSENT: Luis Rosado- Chair, Sandy Hall, Amanda Miller

VISITORS:

CALL TO ORDER

Abbs, Vice Chair called the meeting to order at 5:00 pm

APPROVAL OF AGENDA

Amended Agenda

Removal of Board Meeting Minutes September 2024

A MOTION WAS MADE BY SHAFFER SUPPORTED BY DECKER TO APPROVE THE AMENDED AGENDA. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

GUEST, VISITORS, & PUBLIC COMMENTS

No guest or visitor comments

CONSENT AGENDA

Check Register September \$2,763,114.18

Contracts October 2024

A MOTION WAS MADE BY SHAFFER SUPPORTED BY LINIHAN, TO APPROVE THE CONSENT AGENDA. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

EXECUTIVE LIMITATIONS

V.06 CEO Emergency Succession

Grae Miller, Chief Clinical Operator

Emily Versteeg, Chief Financial Officer

A MOTION WAS MADE BY NACCARATO TO APPROVE V. 06 CEO EMERGENCY SUCCESSION WITH GRAE MILLER, CCO AND EMILY VERSTEEG, CFO. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED.

V.03 Treatment of Staff

Staff satisfaction survey has not been completed yet. Bullock, CEO, has reached out to the previous work group advising of changes that they requested asking for feedback to be able to send out.

A motion would be made without including the staff satisfaction survey. Bullock, CEO, will bring back to the Board once it has been completed.

A MOTION WAS MADE BY NACCARATO, SUPPORTED BY ROBERTS TO APPROVE V. 03 TREATMENT OF STAFF WITHOUT INCLUDING THE STAFF SATISFACTION SURVEY. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

V.05 Financial Condition/Activities

Presented by Bullock, CEO and Versteeg, CFO

Bullock, CEO, stated financial are preliminary only. Most up to date financials will be in January. Bullock, CEO added we are overspent in Medicaid by \$3.9million

Versteeg, CFO client fees are increasing with how much is collected. Versteeg, CEO also reported a calculation error under administration with \$466,923 showing positive when it should reflect a negative.

A MOTION WAS MADE BY LINIHAN, SUPPORTED BY KNAPP, TO APPROVE V.05 FINANCIAL CONDITION/ACTIVITIES. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED

PERFORMANCE ON ENDS

N/A

BOARD POLICY REVIEW

- A. III.05 Monitoring CEO Performance presented by Rick Shaffer

Board work on Ends, Linkage Activities, and Board Education

N/A

BOARD DECISIONS (MOTIONS) ACTIONS

- A. FY24 Amended Budget

Bullock, CEO reported the revenue and expenses of the amended budget in the amount of \$31,460,166.00.

A MOTION WAS MADE BY KNAPP, SUPPORTED BY DECKER TO ACCEPT THE FY 24 AMENDED BUDGET IN THE AMOUNT OF \$31,460,166.00. ROLL CALL VOTE. ALL IN FAVOR. NONE OPPOSED. MOTION CARRIED

- B. New Board Member- R. Morales

Bullock, CEO reported on potential new Board Member Raul Morales. If the Board approves, it would move to the next Commission meeting for him to attend

A MOTION WAS MADE BY LINIHAN, SUPPORTED BY KNAPP TO ACCEPT RAUL MORALES AS THE NEW BOARD MEMBER. ROLL CALL VOTE. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED

- C. Closed Session – Union Negotiations update
- D. Closed Session- Grievance step III

A MOTION WAS MADE BY SHAFFER. SUPPORTED BY NACCARATO TO MOVE INTO CLOSED SESSION FOR BOTH THE UNION NEGOTIATIONS UPDATE AND GRIEVANCE STEP III. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

- E. Grievance Step III

Knapp presented to Ms. Blevins a 6 month extension that includes:

Employer back pay from date of termination to current; Ms. Blevins will have the opportunity in the next 6 months, through the month of April, to be able to attempt the test however she sees fit. If not passed at the end of April, Ms. Blevins employment will be terminated.

A MOTION WAS MADE BY KNAPP, SUPPORTED BY SKRZYNIARZ TO OVERTURN GRIEVANCE STEP III WITH THE 6 MONTHS EXTENSION THAT INCLUDES: EMPLOYER BACK PAY FROM DATE OF TERMINATION TO CURRENT, MS. BLEVINS WILL HAVE THE OPPORTUNITY IN THE NEXT 6 MONTHS, THROUGH THE MONTH OF APRIL, TO BE ABLE TO ATTEMPT THE TEST HOWEVER SHE SEES FIT. IF NOT PASSED AT THE END OF APRIL, MS. BLEVINS EMPLOYMENT WILL BE TERMINATED. ROLL CALL VOTE. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED

If no decision is made by close of business day on November 1, 2024, Grievance will be denied.

A MOTION WAS MADE BY KNAPP, SUPPORTED BY DECKER THAT IF NO DECISION IS MADE BY CLOSE OF BUSINESS DAY ON NOVEMBER 1, 2024, GRIEVANCE WILL BE DENIED. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED.

- F. November's Board Meeting
 - a. The Board to cancel the Board meeting on November 26, 2024 and to have a new Board meeting on November 11, 2024

A MOTION WAS MADE BY KNAPP, SUPPORTED BY NACCARATO TO CANCEL THE BOARD MEETING ON NOVEMBER 26, 2024 AND TO HAVE A NEW BOARD MEETING ON NOVEMBER 11, 2024 AT 5:00PM. ALL IN FAVOR/ NONE OPPOSED. MOTION CARRIED.

7:07 Damon Knapp left.

COMMUNICATIONS

- A. Directors Report October 2024
- B. Board FY Calendar 25
- C. FY 23/24 Strategic Plan update
- D. Customer Advisory Committee Minutes October
- E. Affinity House Advisory Board Meeting Minutes October

ADJOURNMENT

A MOTION WAS MADE BY NACCARATO SUPPORTED BY ABBS TO ADJOURN THE OCTOBER 29, 2024 BOARD MEETING. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

MEETING ADJOURNED AT 7:13 pm

Signature _____

Kay Decker, Secretary

Date



BOARD POLICY IV.01

AREA:	Governance		
POLICY TYPE:	Ends Statements	PAGE:	1 of 1
POLICY TITLE:	ENDS FOR INDIVIDUALS SERVED (SP4 RESPONSE)	EFFECTIVE:	09/27/2022
		REVIEWED:	11/11/2024

MEGA END STATEMENT

Children, adults, and families in St. Joseph County will have access to quality behavioral health services that are trauma informed, person centered and results in improved quality of life.

Sub End Statements:

1. Individuals will have access to care
2. Individuals served will demonstrate improved functioning
3. Individuals served will demonstrate improved quality of life
4. Individuals will have access to a variety of effective treatment options

Pivotal has many services/treatment options available to our clients of St. Joseph.

Evidence-Based practices provided include, but are not limited to:

- Assertive Community Treatment (ACT)
- Cognitive Behavioral Therapy (CBT)
- Dialectical Behavior Therapy (DBT)
- Eye Movement Desensitization and Reprocessing (EMDR)
- Infant Mental Health
- Integrated Dual Disorder Treatment (IDDT)
- Motivational Interviewing (MI) for adults, children, and youth
- Motivational Enhancement Therapy (MET)
- Parent Management Training – Oregon (PMTO) and/or Parenting through Change (PTC)
- Screening, Brief Intervention, and Referral to Treatment (SBIRT)
- Seeking Safety
- Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)
- Trauma Recovery and Empowerment Model (TREM)
- Zero Suicide

Please see the attached brochures for services provided.

YOUR WELLNESS MATTERS LET US HELP YOU PRIORITIZE IT



Day-to-day stress and pressure can be intensified by the complexity of today's world resulting in depression, unusual behavior, or physical problems. When the support of family and friends just isn't enough, professional help can be the answer.

At Pivotal, we can help you find your strength through recovery and wellness. Our comprehensive programs offer a wide range of confidential services for children, teens, adults, and seniors.

CUSTOMER SERVICE

Customer Service is available to address concerns and assist in connecting you to other services and local resources. Please contact a Customer Service Representative toll free at 1-855-203-1730.

WELCOME TO PIVOTAL

At Pivotal, we enhance the lives of the individuals we serve by delivering integrated services that jointly address medical and behavioral health needs including substance use disorder and primary care screening services.

Pivotal is proud to be St. Joseph County's premier Certified Community Behavioral Health Clinic (CCBHC). As a CCBHC, we provide an excellent system of care by focusing on wellness, hope, and recovery.

Main Office

677 E. Main Street
Centreville, MI 49032

Three Rivers Office

1020 Millard Street
Three Rivers, MI 49093

Sturgis Office

1555 E. Chicago Rd., Suite A
Sturgis, MI 49091



PivotalStJoe.org

Direct Phone: 269-467-1000

Customer Service: 1-855-203-1730

Crisis Line 24/7: 1-800-622-3967

Fax: 269-467-3075

TTY: Michigan Relay Service at 7-1-1

Life-threatening Emergency: 911

Suicide and Crisis Lifeline 24/7: 988

ATENCIÓN: Si habla español, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-855-203-1730 (TTY: 7-1-1)



We are accredited by Commission of Accreditation of Rehabilitation Facilities.



TOGETHER WE HEAL, PROMOTING

Wellness, Hope, and Recovery in St. Joseph County

269-467-1000 • PivotalStJoe.org



SERVICES

WELLNESS, HOPE, RECOVERY

At Pivotal, we serve all ages with mild to moderate behavioral health concerns, not just those with severe or persistent needs, including individuals with private health insurance.

For those seeking wellness, hope, and recovery, please call 269-467-1000 and a member of our Access Team will be honored to assist you!

CRISIS AND ACCESS SERVICES

- **24/7 Crisis Care: 1-800-622-3967**

24-hour, 7 days a week mental health crisis and emergency intervention services delivered by licensed and credentialed professionals.

- **24/7 Suicide & Prevention Lifeline: Dial or Text 988**
- **24/7 LGBTQ+ Trevor Lifeline: Text "START" to 678-678 or call 1-866-488-7386**

ADULT SERVICES

- Assertive Community Treatment (ACT)
- Adult Peer Support
- Care Coordination
- Case Management
- Clubhouse (Affinity House) Psychosocial Rehabilitation
- Intensive Outpatient Program (IOP)
- Jail Diversion Services
- Medication Management
- Older Adult and OBRA Services
- Outpatient Therapy
- Primary Care Screenings
- Psychiatric Rehabilitation (CLS, Skill Building, Supported Employment)
- Psychiatric Services
- Recovery Coaching
- Respite Care
- Veteran's Services and Referrals
- Women's Specialty Services (WSS)

CHILDREN SERVICES

- Applied Behavior Analysis
- Children's Care Coordination
- Children's Case Management
- Children's Community Living Support
- Children's Respite Care
- Children's Wraparound Services
- Infant/Early Childhood Mental Health
- Outpatient Therapy
- Parent Support Partner
- Primary Care Screenings
- Psychiatric Rehabilitation (CLS, Skill Building, Supported Employment)
- Psychiatric Services
- Recovery Coaching
- Respite Care
- Youth Peer Support
- Youth Substance Use Disorder Prevention and Treatment Services

SUBSTANCE USE DISORDER SERVICES

- Assertive Community Treatment (ACT)
- Early Intervention Education
- Case Management
- Intensive Outpatient Program (IOP)
- Medication-Assisted Treatment (MAT)
- Prevention Services
- Outpatient Therapy
- Recovery Coaching

RESIDENTIAL SERVICES

- Adult Foster Care
- Specialized Residential
- Supportive Housing Program (SHP)



RECOVERY IS POSSIBLE

LET US GUIDE YOU ON THE PATH

At Pivotal, we are committed to delivering Person-Centered Planning (PCP). We proudly work with you to develop a treatment and support plan that supports you on your journey to wellness and recovery. PCP is a protected right under the Michigan Mental Health Code.

WALK-IN CRISIS CARE
BEHAVIORAL HEALTH
URGENT CARE

Pivotal is proud to offer St. Joseph County's first and only urgent care / walk-in clinic for children and adult's behavioral health services, offering immediate access to wellness resources and vital community partners 5 days a week, without the wait or cost of emergency room care.

Be Seen. Be Heard.

Anyone who is experiencing a crisis related to mental health or intellectual/developmental disability may come to Turning Point. Individuals may only come to Turning Point on a voluntary basis (you admit yourself). Individuals who are under the age of 18 or individuals with intellectual disabilities who require direct support must have a parent, guardian, or authorized person with them to assist in determining their care and access needs.

When you arrive at Turning Point, you'll register and meet with a Pivotal staff member for triage assessment. We'll address urgent concerns and determine your future treatment needs, which may include facility-based crisis care in our observation area, further assessment, a referral to outpatient services, detox services, follow-up appointments, the Emergency Room, or inpatient psychiatric hospitalization.



PivotalStJoe.org



Services Include:

- Behavioral Health Triage
- Behavioral Health Assessment
- Psychiatric Evaluation
- Level of Care Determination
- Crisis Counseling
- Care Coordination
- Information and Referral
- Caring Contact Calls



Our Care Team Helps With:

- Excessive Worrying or Fear
- Extreme Mood Changes
- Delusions or Hallucinations
- Misuse of Substances
- Suicidal Thoughts/Self Harm
- Traumatic Experiences
- Inability to Cope Daily
- Hyperactive/Severe Behavior
- Social Isolation/Withdrawals



URGENT CARE

- **Turning Point BHUC**
677 E. Main Street
Centreville, MI 49032
- **Phone:** 269-467-1900
TTY: MI Relay Service at 7-1-1

Urgent Care Hours
Monday-Thursday: 8:30am-4:00pm
Friday: 8:30am-3:00pm

Payments: Medicaid/Medicare,

**If you or someone you know is in a life threatening situation*



BOARD POLICY VI.02

AREA:	Governance		
POLICY TYPE:	Governance Process	PAGE:	1 of 1
POLICY TITLE:	GOVERNING STYLE	EFFECTIVE:	09/28/2022
		REVIEWED:	11/11/2024

POLICY:

The board will govern lawfully with an emphasis on (a) outward vision rather than an internal preoccupation, (b) encouragement of diversity in viewpoints, (c) strategic leadership more than administrative detail, (d) clear distinction of board and chief executive roles, (e) collective rather than individual decisions, (f) future rather than past or present, and (g) proactivity rather than reactivity.

Accordingly:

1. The board will cultivate a sense of group responsibility. The board, not the staff, will be responsible for excellence in governing. The board will be the initiator of policy, not merely a reactor to staff initiatives. The board will not use the expertise of individual members to substitute for the judgment of the board, although the expertise of individual members may be used to enhance the understanding of the board as a body.
2. The board will direct, control and inspire the organization through the careful establishment of broad written policies reflecting the board's values and perspectives. The board's major policy focus will be on the intended long-term impacts outside the staff organization, not on the administrative or programmatic means of attaining those effects.
3. The board will enforce upon itself whatever discipline is needed to govern with excellence. Discipline will apply to matters such as attendance, preparation for meetings, policymaking principles, respect of roles, and ensuring the continuance of governance capability. Although the board can change its governance process policies at any time, it will observe those currently in force scrupulously.
4. Continual board development will include orientation of new board members in the board's governance process and periodic board discussion of process improvement.
5. The board will allow no officer, individual or committee of the board to hinder or be an excuse for not fulfilling group obligations.

6. The board will monitor and discuss the board's process and performance at each meeting. Self-monitoring will include comparison of board activity and discipline to policies in the Governance Process and Board-Management Delegation categories.



Pivotal Conference Room
677 E Main Street
Centreville, MI 49032
5:00 PM

BOARD MEETINGS 2025

JANUARY 28

FEBRUARY 25

MARCH 25

APRIL 29

MAY 27

JUNE 24

July Board Retreat- TBD

AUGUST 26

SEPTEMBER 30 – Public Hearing

OCTOBER 28

NOVEMBER 25

No December Meeting