



January 27th, 2026, 5:00 pm
Pivotal Conference Room

- I. **Approval of Agenda** *Welcome & Preliminaries: the focus for our meeting.*
- II. **Public Comment:** *Guests and visitors can comment, with a maximum of 3 mins. per person.*
- III. **Consent Agenda** *Ratification and approval of minutes & non-debatable items ** (L. Rosado)*
 - a. Contracts January 2026 pg. 2
 - b. Check Register November 2025 pg. 4
 - c. Check Register December 2025 pg. 7
 - d. Meeting Minutes November 2025 pg. 11
 - e. Meeting Minutes September 2025 – Add Zach Reed to attendance. Pg. 15
- IV. **Monitoring Reports** *Assuring Executive and Organizational Performance (C. Bullock)*
 - a. **Public Executive Limitations:** *Is the organization operating within the boundaries the Board sets?*
 - 1. **EL V. 08** – Compensation and Benefits* pg. 19
 - 2. **EL V. 05** – Financials* pg. 24
 - a. Cashflow Analysis pg. 30
 - b. Q2 Investment Document pg. 31
- V. **Performance on Ends:** *Is the organization on track with its vision? (C. Bullock)*
 - a. Report on Ends Accomplishments – SP1 pg. 39
 - b. Discussion on Implication of Ends Report- SP4
- VI. **Board Policy Review:** *Do our existing policies reflect the board's current values (L. Rosado)*
 - a. **VI.06 Board Code of Conduct** – Luis R. pg. 43
- VII. **Board Work on Ends, Linkage Activities, and Board Education (L. Rosado)**
 - a. Strategic Plan Q1 Update pg. 45
- VIII. **Board Decisions (Motions) Actions:** *Only the Board has the authority to make them. (L. Rosado)*
 - a. Rehmann Contract pg. 49
 - b. Parking Lot RFP**
- IX. **Communications:** *Keep the Board current on significant events and operations. (C. Bullock)*
 - a. **Directors' Report October – December 2025/January 2026** pg.51
 - b. **2025 Board Attendance** pg. 53
 - c. **Lawsuit Update**
 - d. **Fiscal Year End 2024 CMH Compliance Examination** pg. 54
 - e. **SWMBH Information Request**
 - f. **Q4 Medicaid Audit 2025** pg. 56
 - g. **SWMBH Newsletter** pg. 57
- X. **Process Review and Adjourn:** *How did we use our time, discuss relevant information, and make decisions according to our policies? What will we do in the next meetings to improve our preparation, debate, and process for decision-making? **

*Motion required **Roll Call Vote

Recess is Available upon request.

IF YOU ARE UNABLE TO ATTEND, PLEASE GET IN TOUCH WITH THE BOARD OFFICE (269-467-1001 x 395). NEXT REGULAR MEETING: February 24th, 2026, 5 PM PIVOTAL BOARD ROOM.

Contracts for Board Meeting 01/27/2026

Clinical Contracts						
Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved
Havenwyck Hospital	J. Cupp	Inpatient Hospital	0100: \$954	Inpatient Hospital	10/1/25-12/31/25	
Harbor Oaks	J. Cupp	Inpatient Hospital	0100: \$1700	Enhanced 'No Roommate' Rate	10/16/25-11/5/25	
Henry Ford Behavioral Health Hospital	J. Cupp	Inpatient Hospital	0100: \$1008	Enhanced 'No Roommate' Rate	10/17/25-9/30/26	
Cedar Creek	J. Cupp	Inpatient Hospital	0100: \$1129	Rate Increase	1/1/26-9/30/26	
Holland Hospital	J. Cupp	Inpatient Hospital	0100: \$968 0912: \$463 0100:TG: \$1117 0901: \$836	Rate Increase	1/1/26-9/30/26	
Healthsource Saginaw	J. Cupp	Inpatient Hospital	0100: \$1103	Rate Increase	1/1/26-9/30/26	
Trinity-Grand Rapids	J. Cupp	Inpatient Hospital	0100: \$1284 0100:TG: \$2156 0901: \$1157	Rate Increase	1/1/26-9/30/26	
Trinity-Muskegon	J. Cupp	Inpatient Hospital	0100: \$1179	Rate Increase	1/1/26-9/30/26	
Henry Ford Behavioral Health Hospital	J. Cupp	Inpatient Hospital	0100: \$1008	Inpatient Hospital	11/17/25-9/30/26	
Pine Rest	J. Cupp	Inpatient Hospital	0100: \$1294 0100:HA:\$1421 0912: \$594 0913: \$772 0100:TG: \$2191 0901: \$1159	Rate Increase	1/1/26-9/30/26	
Flatrock	J. Cupp	Spec Res	H2016: \$400 T1020: \$142.39	Home became licensed	11/10/25-9/30/26	
Lakeland	J. Cupp	Inpatient Hospital	0100: \$1243	Inpatient Hospital	1/1/26-9/30/26	
Harbor Oaks	J. Cupp	Inpatient Hospital	0100: \$869 0100:ES:\$1324	Inpatient Hospital	1/1/26-9/30/26	
Oaklawn	J. Cupp	Inpatient Hospital	0100: \$1159	Inpatient Hospital	1/1/26-9/30/26	

Contracts for Board Meeting 01/27/2026

Non-Clinical Contract						
Provider Direct	Staff Responsible	Type of Service	Annual Budget Per Diem Cost	Explanation	Contract Dates	Board Approved
Rehmann	E. Versteeg	Finance	Manger Level: \$280 Senior Level: \$190	Billing/Finance	Effective till 1/27/26 or total \$20000-which ever comes first	
MMRMA	C. Bullock	Insurance	\$114967	Insurance from 1/1/26- 1/1/27	1/1/26-1/1/27	
ELEOS Compliance	C. Bullock	Adding Eleos users	\$18,000 per year Total	60 User Addition	3 Years	

PIVOTAL				
Disbursements				
November 2025				
Check Date	Check/RM #	Vendor	Amount	Description
11/07/25	RM-01519	BRANDI BELCHER	400.00	Contract-Access
11/07/25	RM-01520	CAMERON BULLOCK	84.00	Employee Expense Reimbursement
11/07/25	RM-01521	MICHIGAN ORGANIZING COMMITTEE 925	1,436.95	Employee Union Dues
11/07/25	RM-01522	ST JO CO UNITED WAY	118.00	Employee Donations
11/07/25	RM-01523	RML3 LLC	1,670.00	Contract-Mobile Crisis
11/07/25	RM-01524	HOLLY LAGO LLC	1,830.00	Contract-Mobile Crisis
11/07/25	RM-01525	TRAYBEE LLC	620.00	Contract-Mobile Crisis
11/07/25	RM-01526	KIF LLC	1,529.40	Contract-Mobile Crisis
11/07/25	RM-01527	BRYANN BOOKS	2,520.00	Contract-Mobile Crisis
11/07/25	RM-01528	GREAT LAKES CLEANING SERVICE	1,150.00	Janitorial Services
11/07/25	RM-01529	INSPIRATION STUDIO DESIGNS	1,077.50	Services/Supplies
11/07/25	RM-01530	KONICA MINOLTA PREMIER FINANCE	1,875.25	Printer/Copier Lease
11/07/25	RM-01531	JERGENS PIPING CORPORATION	333.59	Maintenance
11/07/25	RM-01532	MIRACLE'S LAWN SERVICE	235.00	Snow Removal
11/07/25	RM-01533	GAGAN S PC	8,480.00	Contract-Medical Director
11/07/25	RM-01534	DATA GUARDIAN	190.00	Utilities
11/07/25	RM-01535	STATE OF MICHIGAN (STATE INPATIENT)	233.70	Inpatient Services
11/07/25	RM-01536	SW MI BEHAVIORAL HEALTH	16,134.00	Local Match
11/07/25	RM-01537	TWIN COUNTY COMMUNITY PROBATION CENTER	2,850.00	DRC-PA2
11/07/25	RM-01538	REHMANN LLC	23,100.00	Contract-Billing
11/07/25	RM-01539	REBEKAH WAGAMAN	2,790.00	Contract-Mobile Crisis
11/07/25	RM-01540	QLER PHYSICIAN MEDICAL GROUP	7,375.00	Contract-Psychiatry
11/07/25	RM-01541	IRIS TELEHEALTH MEDICAL GROUP	23,730.00	Contract-Outpatient
11/07/25	RM-01542	HARDLINE SOLUTIONS LLC	1,690.00	Maintenance
11/07/25	RM-01543	HEATHER TEADT LLC	2,790.00	Contract-Mobile Crisis
11/07/25	RM-01544	SKYLER FORD	27.90	Employee Expense Reimbursement
11/07/25	065449	CITY OF THREE RIVERS	129.57	Utilities
11/07/25	065450	SEMCO ENERGY GAS COMPANY	118.27	Utilities
11/07/25	065451	STATE OF MICHIGAN	6,000.00	FY26 Interagency Cash Transfer
11/07/25	065452	ST JO CO HUMAN SERVICES COMMISSION	3,500.00	Annual Dues
11/07/25	065453	FRONTIER	490.38	Utilities
11/07/25	065454	UNITED STATES TREASURY	1,132.95	941-x Payment
11/07/25	065455	COMCAST	401.70	Utilities
11/07/25	065456	CINTAS CORP	654.95	Supplies
11/07/25	065457	STANLEY STEEMER GREAT LAKES INC	575.00	Carpet Cleaning-Janitorial
11/14/25	RM-01545	AMANDA KINDIG	50.00	Employee Expense Reimbursement
11/14/25	RM-01546	BRANDI BELCHER	400.00	Contract-Access
11/14/25	RM-01547	CRETSINGER CARE HOMES LTD	21,960.71	Specialized Residential
11/14/25	RM-01548	GRYPHON PLACE	681.66	After-Hours Emergency
11/14/25	RM-01549	PARMETER AFC	9,361.69	Specialized Residential
11/14/25	RM-01550	PINE REST CHRISTIAN MHS	115,974.00	Inpatient Services
11/14/25	RM-01551	QUILL CORPORATION	69.99	Supplies
11/14/25	RM-01552	TRACEY COLE	56.00	Employee Expense Reimbursement
11/14/25	RM-01553	TBD SOLUTIONS INC	1,023.75	Consulting
11/14/25	RM-01554	CARE FROM THE HEART	2,416.19	Autism Provider
11/14/25	RM-01555	DEAR COUNTRY AFC	15,880.60	Specialized Residential
11/14/25	RM-01556	GREAT LAKES CLEANING SERVICE	1,150.00	Janitorial Services
11/14/25	RM-01557	GREATER HEIGHTS AFC	21,262.77	Specialized Residential
11/14/25	RM-01558	GIDDINGS AFC II	11,552.15	Specialized Residential
11/14/25	RM-01559	NYUMBANI AFC	11,541.42	Specialized Residential
11/14/25	RM-01560	GIDDINGS AFC HOME LLC	13,685.00	Specialized Residential
11/14/25	RM-01561	LIFETREE BEHAVIORAL HEALTH LLC	47,229.75	Autism Provider
11/14/25	RM-01562	AUNALYTICS INC	2,624.50	IT Subscription
11/14/25	RM-01563	DONALD LOUIS KITCHEN JR	45.16	Committee Member
11/14/25	RM-01564	WINDSWEPT THERAPEUTIC RIDING	1,220.00	CLS Provider
11/14/25	RM-01565	MIRACLE'S LAWN SERVICE	505.00	Snow Removal
11/14/25	RM-01566	RIPPLE EFFECTS AUTISM LEARNING CENTER	51,274.50	Autism Provider
11/14/25	RM-01567	GAGAN S PC	8,374.00	Contract-Medical Director
11/14/25	RM-01568	CEDAR CREEK HOSPITAL	12,177.00	Inpatient Services
11/14/25	RM-01569	FOREST VIEW HOSPITAL	11,990.00	Inpatient Services
11/14/25	RM-01570	AMN HEALTHCARE LANGUAGE SERVICES INC	291.18	Translation Services

PIVOTAL				
Disbursements				
November 2025				
11/14/25	RM-01571	PLEASANT PINES	51,367.06	Specialized Residential
11/14/25	RM-01572	FLATROCK MANOR	50,284.80	Specialized Residential
11/14/25	RM-01573	BCA - STONECREST CENTER	17,820.00	Inpatient Services
11/14/25	RM-01574	HR ALLIANCE 1 INC	3,696.72	Fiscal Intermediary
11/14/25	RM-01575	HARBOR OAKS HOSPITAL	12,456.00	Inpatient Services
11/14/25	RM-01576	RESIDENTIAL OPPORTUNITIES INC	52,121.25	Specialized Residential
11/14/25	RM-01577	COMMUNITY LIVING OPTIONS	28,423.17	Specialized Residential
11/14/25	RM-01578	PLEASANT ACRES LLC	39,264.60	Specialized Residential
11/14/25	RM-01579	THE MEADOWS	37,392.74	Specialized Residential
11/14/25	RM-01580	FALCO CORPORATION	9,889.20	Specialized Residential
11/14/25	RM-01581	WAYNE SIMMONS	26.40	Committee Member
11/14/25	RM-01582	ADAPT INC	282,425.79	Specialized Residential
11/14/25	RM-01583	AGAPE AFC HOME	16,776.27	Specialized Residential
11/14/25	RM-01584	GAIL LECOUNT	45.31	Committee Member
11/14/25	RM-01585	BEACON SPECIALIZED LIVING SERVICES INC	13,950.00	Specialized Residential
11/14/25	RM-01586	ST JOSEPH COMMUNITY CO-OP INC	4,837.90	Specialized Residential
11/14/25	RM-01587	STUART WILSON, CPA PC	13,951.44	Fiscal Intermediary
11/14/25	RM-01588	BRONSON-ACADIA JOINT VENTURE LLC	42,916.00	Inpatient Services
11/14/25	RM-01589	JENNIFER HENDRICKS	25.00	Committee Member
11/14/25	RM-01590	WINGS OF HOPE LLC	14,394.96	Autism Provider
11/14/25	RM-01591	RADIANT AFC	10,695.00	Specialized Residential
11/14/25	RM-01592	CORNERSTONE INC	837.50	Specialized Residential
11/14/25	RM-01593	WINGS OF HOPE - STURGIS	12,928.77	Inpatient Services
11/14/25	RM-01594	KINGDOM REST CENTER LLC	30,800.00	Specialized Residential
11/14/25	RM-01595	KATHLEEN MORRILL	900.00	Contract-Children's Services
11/14/25	RM-01596	MRC INDUSTRIES INC	1,403.48	CLS Provider
11/14/25	RM-01597	GOD'S WILL AFC	10,585.00	Specialized Residential
11/14/25	RM-01598	ISABELLA POWELL	25.00	Committee Member
11/14/25	RM-01599	JEANNETTE BAYYAPUNEEDI	28.00	Employee Expense Reimbursement
11/14/25	065458	WASTE MANAGEMENT OF MICHIGAN	209.75	Utilities
11/14/25	065459	WEX BANK	1,214.55	Gas Cards
11/14/25	1065460	PROMEDICA COLDWATER REGIONAL HOSPITAL	34,954.00	Inpatient Services
11/14/25	065461	FIDELITY SECURITY LIFE (Eye Med)	1,015.11	Employee Benefits
11/14/25	065462	VERIZON WIRELESS	184.05	Utilities
11/14/25	065463	INDIANA MICHIGAN POWER	328.10	Utilities
11/14/25	065464	MEDICAL BEHAVIORAL HOSPITAL OF MICHIGAN LLC	5,850.00	Inpatient Services
11/14/25	065465	MILLER JOHNSON	137.50	Legal Fees
11/14/25	065466	EDGESTOW SERVICES LLC	600.00	Contract-IT
11/14/25	065467	PSYCHPLUS	2,324.08	Contract-
11/18/25	065468	CHASE CARD SERVICES	26,675.43	Credit Card
11/21/25	RM-01600	BRANDI BELCHER	600.00	Contract-Access
11/21/25	RM-01601	CAROL NACCARATO	206.00	Board Member
11/21/25	RM-01602	PINE REST CHRISTIAN MHS	12,602.52	Inpatient Services
11/21/25	RM-01603	LYNELLE GIRTON-THRASHER	250.00	Contract-Supervision
11/21/25	RM-01604	HANNAH ROBERTS	1,740.00	Contract-Mobile Crisis
11/21/25	RM-01605	ST JO CO UNITED WAY	118.00	Employee Donations
11/21/25	RM-01606	HOLLY LAGO LLC	1,650.00	Contract-Mobile Crisis
11/21/25	RM-01607	ST JO CO TRANSPORTATION AUTHORITY	2,526.00	Clubhouse Transportation
11/21/25	RM-01608	JETSY BEAN LLC	817.29	Contract-Mobile Crisis
11/21/25	RM-01609	TRAYBEE LLC	620.00	Contract-Mobile Crisis
11/21/25	RM-01610	MICHELLE CRITTENDEN LLC	1,680.00	Contract-Mobile Crisis
11/21/25	RM-01611	ISOLVED BENEFIT SERVICES	1,089.27	Employee Benefits
11/21/25	RM-01612	AMANDA MILLER	50.00	Board Member
11/21/25	RM-01613	DEAR COUNTRY AFC	6,535.60	Specialized Residential
11/21/25	RM-01614	KRISTI MERRILLS PLC	2,790.00	Contract-Mobile Crisis
11/21/25	RM-01615	GREAT LAKES CLEANING SERVICE	1,150.00	Janitorial Services
11/21/25	RM-01616	STACY LINIHAN	50.00	Board Member
11/21/25	RM-01617	AMERICAN UNITED LIFE INSURANCE COMPANY	8,388.23	Employee Benefits
11/21/25	RM-01618	MAPLECREST LLC	3,183.00	Rent-Sturgis
11/21/25	RM-01619	LIFETREE BEHAVIORAL HEALTH LLC	20,951.25	Autism Provider
11/21/25	RM-01620	MIRACLE'S LAWN SERVICE	850.00	Snow Removal
11/21/25	RM-01621	EVERSTREAM SOLUTIONS LLC	970.00	IT Subscription

PIVOTAL				
Disbursements				
November 2025				
11/21/25	RM-01622	RILEY PUMPKIN FARM	240.00	Snow Removal
11/21/25	RM-01623	RIPPLE EFFECTS AUTISM LEARNING CENTER	18,049.50	Autism Provider
11/21/25	RM-01624	GAGAN S PC	8,268.00	Contract-Medical Director
11/21/25	RM-01625	FOREST VIEW HOSPITAL	21,800.00	Inpatient Services
11/21/25	RM-01626	BCA - STONECREST CENTER	26,730.00	Inpatient Services
11/21/25	RM-01627	CATHI ABBS	68.20	Board Member
11/21/25	RM-01628	HARBOR OAKS HOSPITAL	8,520.00	Inpatient Services
11/21/25	RM-01629	KATHERINE DECKER	71.00	Board Member
11/21/25	RM-01630	RESIDENTIAL OPPORTUNITIES INC	16,396.00	Specialized Residential
11/21/25	RM-01631	SPECTRUM COMMUNITY SERVICES	190.00	Specialized Residential
11/21/25	RM-01632	PETER CHANG ENTERPRISES INC	12,998.21	PCE
11/21/25	RM-01633	KONICA MINOLTA BUSINESS SOLUTIONS	60.00	Printer/Copier Lease
11/21/25	RM-01634	CENTURYLINK	94.69	Utilities
11/21/25	RM-01635	STUART WILSON, CPA PC	6,116.16	Fiscal Intermediary
11/21/25	RM-01636	Diekema Hamann Architecture, Inc.	2,658.66	Architecture
11/21/25	RM-01637	BRIDGETTE MULVANEY LMSW LLC	2,790.00	Contract-Mobile Crisis
11/21/25	RM-01638	BRONSON-ACADIA JOINT VENTURE LLC	27,436.00	Inpatient Services
11/21/25	RM-01639	WINGS OF HOPE LLC	24,622.19	Autism Provider
11/21/25	RM-01640	BLUE CARE NETWORK OF MICHIGAN	128,192.54	Employee Benefits
11/21/25	RM-01641	RAUL MORALES	50.00	Board Member
11/21/25	RM-01642	WINGS OF HOPE - STURGIS	1,200.00	Autism Provider
11/21/25	RM-01643	HARDLINE SOLUTIONS LLC	3,800.00	Maintenance
11/21/25	RM-01644	ZACHARY REED	50.00	Board Member
11/21/25	RM-01645	JEANNETTE RIGLING	56.00	Employee Expense Reimbursement
11/21/25	RM-01646	AR ENGINEERING LLC	5,367.26	New Build-Consturction Engineering
11/21/25	065469	CITY OF STURGIS	1,832.95	Utilities
11/21/25	065470	MAPLE HEIGHTS BEHAVIORAL HEALTH	24,000.00	Inpatient Services
11/21/25	065471	VILLAGE OF CENTREVILLE	684.00	Utilities
11/21/25	065472	CINTAS CORP	132.95	Supplies
11/21/25	065473	FARMERS STATE BANK	13,461.14	Mortgage
		Total Amount of Non-Void Checks/RMs	1,738,582.67	
11/06/25	Electronic Debit	PAYCOR INC	178,273.04	Payroll
11/06/25	Electronic Debit	PAYCOR INC	59,121.59	Payroll
11/06/25	Electronic Debit	EMPOWER	11,242.63	Employee Benefits
11/06/25	Electronic Debit	EMPOWER	8,480.64	Employee Benefits
11/06/25	Electronic Debit	EMPOWER	15,563.45	Employee Benefits
11/06/25	Electronic Debit	OPTUM BANK	12,447.19	Employee Benefits
11/07/25	Electronic Debit	PAYCOR FEES	2,587.00	Payroll
11/07/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	64.00	Employee Benefits
11/20/25	Electronic Debit	TRIZETTO PROV SO DIRECT	630.21	ACH Fees
11/20/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	442.50	Employee Benefits
11/20/25	Electronic Debit	PAYCOR INC	184,037.92	Payroll
11/20/25	Electronic Debit	PAYCOR INC	60,676.43	Payroll
11/20/25	Electronic Debit	EMPOWER	11,516.50	Employee Benefits
11/20/25	Electronic Debit	EMPOWER	8,587.86	Employee Benefits
11/20/25	Electronic Debit	EMPOWER	15,796.83	Employee Benefits
11/24/25	Electronic Debit	OPTUM BANK	12,583.88	Employee Benefits
11/25/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	51.00	Employee Benefits
		Total Amount of Electronic Debits	582,102.67	
		Total Disbursements	2,320,685.34	

PIVOTAL Disbursements December 2025	Check Date	Check/RM #	Vendor	Amount	Description
	12/05/25	RM-01647	BRANDI BELCHER	1,300.00	Contract-Access
	12/05/25	RM-01648	CAMERON BULLOCK	185.94	Employee Reimbursement
	12/05/25	RM-01649	MICHIGAN ORGANIZING COMMITTEE 925	1,436.95	Employee Union Dues
	12/05/25	RM-01650	ST JO CO UNITED WAY	118.00	Employee Donations
	12/05/25	RM-01651	RML3 LLC	1,670.00	Contract-Mobile Crisis
	12/05/25	RM-01652	JETSY BEAN LLC	1,620.00	Contract-Mobile Crisis
	12/05/25	RM-01653	TRAYBEE LLC	2,585.00	Contract-Mobile Crisis
	12/05/25	RM-01654	KIF LLC	1,200.00	Contract-Mobile Crisis
	12/05/25	RM-01655	BRYANN BOOKS	2,550.00	Contract-Mobile Crisis
	12/05/25	RM-01656	KRISTI MERRILLS PLC	1,170.00	Contract-Mobile Crisis
	12/05/25	RM-01657	GREAT LAKES CLEANING SERVICE	1,950.00	Janitorial
	12/05/25	RM-01658	AMERICAN UNITED LIFE INSURANCE COMPANY	10,197.48	Employee Benefit
	12/05/25	RM-01659	SUSAN PATTISON	1,500.00	Contract-Autism Testing
	12/05/25	RM-01660	KONICA MINOLTA PREMIER FINANCE	1,875.25	Lease
	12/05/25	RM-01661	AUNALYTICS INC	3,790.30	IT Subscription
	12/05/25	RM-01662	MIRACLE'S LAWN SERVICE	400.00	Snow Plowing
	12/05/25	RM-01663	ROSLUND, PRESTAGE & COMPANY, PC	14,400.00	Auditors
	12/05/25	RM-01664	THE TM GROUP INC	105.00	Consulting
	12/05/25	RM-01665	CHRISTINE MAHER	50.00	Committee Member
	12/05/25	RM-01666	GAGAN S PC	18,020.00	Contract-Medical Director
	12/05/25	RM-01667	DATA GUARDIAN	95.00	Utilities
	12/05/25	RM-01668	KATHERINE DECKER	71.00	Board Member
	12/05/25	RM-01669	MEYERS MOVING & STORAGE INC	183.06	Storage Fees
	12/05/25	RM-01670	RELIAS LLC	3,703.95	Employee Training/Policies
	12/05/25	RM-01671	TWIN COUNTY COMMUNITY PROBATION CENTER	2,699.00	DRC
	12/05/25	RM-01672	REHMANN LLC	23,100.00	Contract-Billing/Claims
	12/05/25	RM-01673	REBEKAH WAGAMAN	3,690.00	Contract-Mobile Crisis
	12/05/25	RM-01674	LARRY HENNEMAN	50.00	Committee Member
	12/05/25	RM-01675	MICHAEL HOUCK	66.80	Committee Member
	12/05/25	RM-01676	KAREN BURG	50.00	Committee Member
	12/05/25	RM-01677	IRIS TELEHEALTH MEDICAL GROUP	15,417.00	Contract-Outpatient
	12/05/25	RM-01678	CLARK LOGIC CAPITAL LLC	6,460.63	Rent-Three Rivers
	12/05/25	RM-01679	ISABELLA POWELL	50.00	Committee Member
	12/05/25	RM-01680	HEATHER TEADT LLC	3,780.00	Contract-Mobile Crisis
	12/05/25	RM-01681	VANESSA BRITTON	54.06	Employee Reimbursement
	12/05/25	065474	SEMCO ENERGY GAS COMPANY	539.45	Utilities
	12/05/25	065475	WASTE MANAGEMENT OF MICHIGAN	209.75	Utilities
	12/05/25	065476	LRS, LLC	180.50	Utilities
	12/05/25	065477	CLUBHOUSE MICHIGAN	500.00	Dues
	12/05/25	065478	BENJAMIN CARMICHAEL	64.00	Committee Member
	12/05/25	065479	COMMUNITY MENTAL HEALTH ASSOC OF MICHIGAN	5,000.00	CCBHC Tech Assistance
	12/05/25	065480	DELTA DENTAL	8,013.26	Employee Benefit
	12/05/25	065481	VERIZON WIRELESS	3,593.36	Utilities
	12/05/25	065482	COMCAST	249.97	Utilities
	12/05/25	065483	FARMERS STATE BANK	230.69	Loan Interest Due
	12/05/25	065484	MICHIGAN GAS UTILITIES	127.32	Utilities
	12/05/25	065485	GRIFFIN PEST SOLUTIONS	135.00	Pest Control
	12/05/25	065486	CINTAS CORP	575.95	Supplies
	12/12/25	RM-01682	BRANDI BELCHER	741.67	Contract-UM, Access
	12/12/25	RM-01683	CRETINGER CARE HOMES LTD	20,279.98	Specialized Residential
	12/12/25	RM-01684	GRYPHON PLACE	400.34	After-Hours Emergency
	12/12/25	RM-01685	PARMETER AFC	9,059.70	Specialized Residential
	12/12/25	RM-01686	PINE REST CHRISTIAN MHS	49,832.76	Inpatient Services
	12/12/25	RM-01687	CARE FROM THE HEART	1,035.51	Autism Services
	12/12/25	RM-01688	DEAR COUNTRY AFC	16,532.40	Specialized Residential
	12/12/25	RM-01689	GREAT LAKES CLEANING SERVICE	1,150.00	Janitorial
	12/12/25	RM-01690	GREATER HEIGHTS AFC	20,217.06	Specialized Residential
	12/12/25	RM-01691	GIDDINGS AFC II	11,179.50	Specialized Residential
	12/12/25	RM-01692	WMU CENTER FOR DISABILITIES	1,967.35	Autism Services

PIVOTAL				
Disbursements				
December 2025				
12/12/25	RM-01693	INSPIRATION STUDIO DESIGNS	1,536.50	Supplies/Marketing
12/12/25	RM-01694	AUTISM OF AMERICA LLC	8,022.00	Autism Services
12/12/25	RM-01695	NYUMBANI AFC	11,541.42	Specialized Residential
12/12/25	RM-01696	GIDDINGS AFC HOME LLC	11,890.00	Specialized Residential
12/12/25	RM-01697	LIFETREE BEHAVIORAL HEALTH LLC	63,391.75	Autism Services
12/12/25	RM-01698	DONALD LOUIS KITCHEN JR	45.16	Committee Member
12/12/25	RM-01699	ROSLUND, PRESTAGE & COMPANY, PC	4,500.00	Auditors
12/12/25	RM-01700	RILEY PUMPKIN FARM	941.00	Snow Removal
12/12/25	RM-01701	RIPPLE EFFECTS AUTISM LEARNING CENTER	37,635.00	Autism Services
12/12/25	RM-01702	AUTISM SPECTRUM THERAPIES LLC	15,435.00	Autism Services
12/12/25	RM-01703	SAFEHAUS INC	15,215.00	Specialized Residential
12/12/25	RM-01704	GAGAN S PC	8,268.00	Contract-Medical Director
12/12/25	RM-01705	CEDAR CREEK HOSPITAL	7,749.00	Inpatient Services
12/12/25	RM-01706	FOREST VIEW HOSPITAL	9,810.00	Inpatient Services
12/12/25	RM-01707	AIMS LLC	1,857.74	Inpatient Services
12/12/25	RM-01708	PLEASANT PINES	40,347.00	Specialized Residential
12/12/25	RM-01709	FLATROCK MANOR	49,742.40	Specialized Residential
12/12/25	RM-01710	HR ALLIANCE 1 INC	7,699.28	Fiscal Intermediary
12/12/25	RM-01711	HARBOR OAKS HOSPITAL	47,600.00	Inpatient Services
12/12/25	RM-01712	RESIDENTIAL OPPORTUNITIES INC	91,321.25	Specialized Residential
12/12/25	RM-01713	COMMUNITY LIVING OPTIONS	27,540.57	Specialized Residential
12/12/25	RM-01714	PLEASANT ACRES LLC	29,638.44	Specialized Residential
12/12/25	RM-01715	THE MEADOWS	36,178.69	Specialized Residential
12/12/25	RM-01716	FALCO CORPORATION	9,889.20	Specialized Residential
12/12/25	RM-01717	WAYNE SIMMONS	26.40	Committee Member
12/12/25	RM-01718	ADAPT INC	338,903.85	Specialized Residential
12/12/25	RM-01719	AGAPE AFC HOME	16,235.10	Specialized Residential
12/12/25	RM-01720	GAIL LECOUNT	45.31	Committee Member
12/12/25	RM-01721	BEACON SPECIALIZED LIVING SERVICES INC	13,500.00	Specialized Residential
12/12/25	RM-01722	ST JOSEPH COMMUNITY CO-OP INC	8,305.06	Specialized Residential
12/12/25	RM-01723	STUART WILSON, CPA PC	18,719.88	Fiscal Intermediary
12/12/25	RM-01724	BRONSON-ACADIA JOINT VENTURE LLC	35,302.85	Inpatient Services
12/12/25	RM-01725	QLER PHYSICIAN MEDICAL GROUP	7,375.00	Contract-Psychiatry
12/12/25	RM-01726	JENNIFER HENDRICKS	25.00	Committee Member
12/12/25	RM-01727	WINGS OF HOPE LLC	24,658.69	Autism Services
12/12/25	RM-01728	RADIANT AFC	18,538.00	Specialized Residential
12/12/25	RM-01729	CORNERSTONE INC	2,812.50	Specialized Residential
12/12/25	RM-01730	WINGS OF HOPE - STURGIS	18,592.22	Autism Services
12/12/25	RM-01731	KINGDOM REST CENTER LLC	33,000.00	Specialized Residential
12/12/25	RM-01732	HARDLINE SOLUTIONS LLC	14,000.00	Maintenance
12/12/25	RM-01733	MRC INDUSTRIES INC	1,025.46	CLS Services
12/12/25	RM-01734	GOD'S WILL AFC	9,490.00	Specialized Residential
12/12/25	RM-01735	ISABELLA POWELL	25.00	Committee Member
12/12/25	065487	FRED'S PHARMACY	1,131.86	ACT Client's Pharmacy
12/12/25	065488	ALTERNATIVE CHOICES	4,108.00	Specialized Residential
12/12/25	065489	PETTY CASH - ANNA FARLEY	199.48	ACT Petty Cash Reimbursement
12/12/25	065490	WEX BANK	1,028.27	Gas Cards
12/12/25	065491	PROMEDICA COLDWATER REGIONAL HOSPITAL	23,496.00	Inpatient Services
12/12/25	065492	HAVENWYCK HOSPITAL	37,206.00	Inpatient Services
12/12/25	065493	FRONTIER	490.38	Utilities
12/12/25	065494	FIDELITY SECURITY LIFE (Eye Med)	1,026.75	Employee Benefit
12/12/25	065495	HOSPITAL NETWORK HEALTHCARE SERVICES	66.78	Inpatient Services
12/12/25	065496	VERIZON WIRELESS	184.05	Utilities
12/12/25	065497	COMCAST	419.70	Utilities
12/12/25	065498	INDIANA MICHIGAN POWER	408.59	Utilities
12/19/25	RM-01736	BRANDI BELCHER	800.00	Contract-Access
12/19/25	RM-01737	CAMERON BULLOCK	23.12	Employee Reimbursement
12/19/25	RM-01738	ST JO CO UNITED WAY	143.00	Employee Donations
12/19/25	RM-01739	HOLLY LAGO LLC	1,800.00	Contract-Mobile Crisis
12/19/25	RM-01740	ST JO CO TRANSPORTATION AUTHORITY	1,662.00	Clubhouse Transportation
12/19/25	RM-01741	TRAYBEE LLC	620.00	Contract-Mobile Crisis

PIVOTAL				
Disbursements				
December 2025				
12/19/25	RM-01742	BRYANN BOOKS	1,650.00	Contract-Mobile Crisis
12/19/25	RM-01743	GREAT LAKES CLEANING SERVICE	1,150.00	Janitorial
12/19/25	RM-01744	MAPLECREST LLC	3,183.00	Rent-Sturgis
12/19/25	RM-01745	MIRACLE'S LAWN SERVICE	3,255.00	Snow Removal
12/19/25	RM-01746	EVERSTREAM SOLUTIONS LLC	970.00	IT Subscription
12/19/25	RM-01747	RILEY PUMPKIN FARM	439.00	Snow Removal
12/19/25	RM-01748	GAGAN S PC	8,480.00	Contract-Medical Director
12/19/25	RM-01749	KONICA MINOLTA BUSINESS SOLUTIONS	60.00	Lease
12/19/25	RM-01750	CENTURYLINK	14.61	Utilities
12/19/25	RM-01751	KSS ENTERPRISES	377.61	Supplies
12/19/25	RM-01752	KENDRICK STATIONERS INC	749.98	Supplies
12/19/25	RM-01753	BLUE CARE NETWORK OF MICHIGAN	129,734.57	Employee Benefit
12/19/25	RM-01754	AUTOPARK FORD OF STURGIS	159.95	Vehicle Maintenance
12/19/25	RM-01755	AR ENGINEERING LLC	8,627.50	Parking Lot
12/19/25	065499	STATE OF MICHIGAN	18,912.50	DFA Payment 1/3
12/19/25	065500	CHASE CARD SERVICES	21,468.24	Credit Card
12/19/25	065501	VILLAGE OF CENTREVILLE	678.02	Utilities
12/19/25	065502	EDGESTOW SERVICES LLC	720.00	Contract-IT
12/19/25	065503	CINTAS CORP	249.90	Supplies
12/24/25	RM-01756	LYNELLE GIRTON-THRASHER	250.00	Contract-Supervision
12/24/25	RM-01757	TRAYBEE LLC	1,260.00	Contract-Mobile Crisis
12/24/25	RM-01758	MICHELLE CRITTENDEN LLC	1,500.00	Contract-Mobile Crisis
12/24/25	RM-01759	DEAR COUNTRY AFC	10,874.40	Specialized Residential
12/24/25	RM-01760	GREAT LAKES CLEANING SERVICE	450.00	Janitorial
12/24/25	RM-01761	AMERICAN UNITED LIFE INSURANCE COMPANY	5,527.91	Employee Benefit
12/24/25	RM-01762	WMU CENTER FOR DISABILITIES	1,501.55	Autism Services
12/24/25	RM-01763	AUTISM OF AMERICA LLC	5,524.50	Autism Services
12/24/25	RM-01764	LIFETREE BEHAVIORAL HEALTH LLC	25,363.50	Autism Services
12/24/25	RM-01765	WINDSWEPT THERAPEUTIC RIDING	630.00	CLS Services
12/24/25	RM-01766	MIRACLE'S LAWN SERVICE	1,970.00	Snow Removal
12/24/25	RM-01767	RIPPLE EFFECTS AUTISM LEARNING CENTER	22,873.50	Autism Services
12/24/25	RM-01768	GAGAN S PC	8,480.00	Contract-Medical Director
12/24/25	RM-01769	CEDAR CREEK HOSPITAL	27,675.00	Inpatient Services
12/24/25	RM-01770	BCA - STONECREST CENTER	16,038.00	Inpatient Services
12/24/25	RM-01771	RESIDENTIAL OPPORTUNITIES INC	36,750.00	Specialized Residential
12/24/25	RM-01772	SPECTRUM COMMUNITY SERVICES	10,510.00	Specialized Residential
12/24/25	RM-01773	ADAPT INC	31,758.51	Specialized Residential
12/24/25	RM-01774	ST JOSEPH COMMUNITY CO-OP INC	18,546.19	Specialized Residential
12/24/25	RM-01775	STUART WILSON, CPA PC	9,534.32	Fiscal Intermediary
12/24/25	RM-01776	BRONSON-ACADIA JOINT VENTURE LLC	14,168.00	Inpatient Services
12/24/25	RM-01777	WINGS OF HOPE LLC	4,980.00	Autism Services
12/24/25	RM-01778	WINGS OF HOPE - STURGIS	3,180.00	Autism Services
12/24/25	RM-01779	CLARK LOGIC CAPITAL LLC	6,460.63	Rent-Three Rivers
12/24/25	065504	CITY OF STURGIS	1,843.19	Utilities
12/24/25	065505	ALTERNATIVE CHOICES	3,515.50	Specialized Residential
12/24/25	065506	STATE OF MICHIGAN	180.00	2026 MIDEAL
12/24/25	065507	DELTA DENTAL	7,936.40	Employee Benefit
12/24/25	065508	FARMERS STATE BANK	13,461.14	Mortgage
12/24/25	065509	MEDICAL BEHAVIORAL HOSPITAL OF MICHIGAN LLC	49,725.00	Inpatient Services
		Total Amount of Non-Void Checks/RMs	1,993,945.76	
12/01/25	Electronic Debit	CENTURY BANK ACH FEES	45.32	ACH Fees
12/03/25	Electronic Debit	TRANSFER TO COMPENSATED BALANCES ACCOUNT	235,360.04	Compensated Absences Transfer
12/04/25	Electronic Debit	EMPOWER	11,556.71	Employee Benefits
12/04/25	Electronic Debit	EMPOWER	8,793.46	Employee Benefits
12/04/25	Electronic Debit	EMPOWER	16,028.29	Employee Benefits
12/04/25	Electronic Debit	PAYCOR INC	186,078.74	Paycor
12/04/25	Electronic Debit	PAYCOR INC	61,651.40	Paycor
12/05/25	Electronic Debit	OPTUM BANK	12,754.74	Employee Benefits
12/08/25	Electronic Debit	PAYCOR FEES	2,615.64	Paycor
12/09/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	591.20	Employee Benefits

PIVOTAL				
Disbursements				
December 2025				
12/10/25	Electronic Debit	ISOLVED INC	78.75	Employee Benefits
12/15/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	38.00	Employee Benefits
12/18/25	Electronic Debit	PAYCOR INC	183,909.67	Paycor
12/18/25	Electronic Debit	PAYCOR INC	60,286.24	Paycor
12/18/25	Electronic Debit	PAYCOR INC	651.12	Paycor
12/18/25	Electronic Debit	EMPOWER	11,721.63	Employee Benefits
12/18/25	Electronic Debit	EMPOWER	8,842.10	Employee Benefits
12/18/25	Electronic Debit	EMPOWER	15,823.52	Employee Benefits
12/19/25	Electronic Debit	OPTUM BANK	12,754.74	Employee Benefits
12/22/25	Electronic Debit	OPTUM BANK	136.69	Employee Benefits
12/22/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	13.00	Employee Benefits
12/26/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	794.30	Employee Benefits
12/30/25	Electronic Debit	TRANSFER TO FLEX BENEFITS ACCOUNT	13.00	Employee Benefits
12/31/25	Electronic Debit	PAYCOR INC	185,187.44	Paycor
12/31/25	Electronic Debit	PAYCOR INC	60,903.08	Paycor
12/31/25	Electronic Debit	PAYCOR INC	651.12	Paycor
12/31/25	Electronic Debit	CENTURY BANK ACH FEES	28.36	ACH Fees
		Total Amount of Electronic Debits	1,077,308.30	
		Total Disbursements	3,071,254.06	



MEETING MINUTES OF NOVEMBER 18, 2025

PIVOTAL CONFERENCE ROOM

OFFICERS

PRESENT: Cathi Abbs- Vice Chair, Kay Decker- Secretary

OFFICERS

ABSENT: Luis Rosado, Chair

MEMBERS

PRESENT: Amanda Miller, Stacy Linihan, Darci Skrzyniarz, Carol Naccarato, Zachary Reed

MEMBERS

ABSENT: Raul Morales, Damon Knapp, Elisabeth Roberts, Rick Shaffer

VISITORS: Stacy Delmark, Kristy Barkley

CALL TO ORDER

Abbs, Vice Chairperson, called the meeting to order at 5:02 pm.

APPROVAL OF AGENDA

There were two additions to the agenda under Board Decisions.

- d. Locum tenens.
- e. December 26, 2005.

A MOTION WAS MADE BY LINIHAN, SUPPORTED BY MILLER, TO APPROVE THE AGENDA. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

GUESTS, VISITORS & PUBLIC COMMENTS

No public comments.

CONSENT AGENDA

- a. Contracts November 2025
- b. Check Register September 2025 – \$2,552,252.77
- c. Check Register October 2025 – \$2,824,107.00
- d. October 2025 Minutes
- e. September 2025 Minutes

A MOTION WAS MADE BY DECKER, SUPPORTED BY MORALES, TO APPROVE THE CONSENT AGENDA. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

MONITORING REPORTS

EXECUTIVE LIMITATIONS

EL V.03 – Treatment of Staff

Bullock, CEO, discussed methods of conducting the employee survey with the goal of protecting its integrity and anonymity, including the use of an external entity, continuing internally as we have done in previous years or pursuing even other options.

EL V.06 – Emergency CEO Succession

Bullock, CEO, presented. The chain of command at Pivotal was explained, and Bullock described his methods for keeping his executive team informed. Second in command is Grae Miller, Chief Clinical Officer. Miller is on maternity leave at present. Emily Versteeg, Chief Financial Officer, is third in command. Versteeg voiced that she feels sufficiently informed and able to assume command of the organization in the CEO's absence.

Darci Skrzyniarz arrived at 5:08 pm.

FINANCIALS FY 2025 DRAFT REVIEW

Bullock, CEO, presented, advising the Board that there will be no further financial updates until January due to the financial audit and the year-end closing schedule.

MOTION MADE BY NACCARATO, SUPPORTED BY REED, TO ACCEPT EXECUTIVE LIMITATIONS EL V.03, EL V.06, AND FINANCIALS FY 2025 DRAFT REVIEW. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

PERFORMANCE ON ENDS

Bullock, CEO, presented.

MOTION MADE BY MILLER, SUPPORTED BY DECKER, TO APPROVE SUBPART 4. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

BOARD POLICY REVIEW

V1.02 – Board Governance Style

Discussion was had, no changes necessary.

III.05 Monitoring CEO Performance

Discussion was had, no changes necessary.

BOARD WORK ON ENDS, LINKAGE ACTIVITIES AND BOAD EDUCATION

Annual HIPAA/Compliance Training - Compliance Plan

Jarrett Cupp, Chief Compliance Officer, presented.

MOTION MADE BY NACCARATO, SUPPORTED BY LINIHAN, TO APPROVE THE FY 25-26 COMPLIANCE PLAN. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

BOARD DECISIONS (MOTIONS) ACTIONS

PAINTING PROJECT

Bullock, CEO, presented details of the next stage of painting and other refurbishment of the Pivotal building in Centreville, including the cost and timeline for completion, noting that much of the work will be done outside regular business hours. The total cost of the project is \$33,085.

MOTION MADE BY DECKER, SUPPORTED BY REED, TO ACCEPT THE PAINTING PROJECT BY HARDLINESOLUTIONS PROPOSED COST AT \$33,085. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

BOARD CALENDAR 2026

Bullock, CEO, presented. Discussion was held with the Board regarding moving board meetings that fall in the week of a major holiday, such as Thanksgiving and Christmas, to the week before the holiday, preferably on Thursday, to avoid conflicts for members serving on other boards, such as county commission, et cetera. November 24th, 2026, has been moved to November 18th, 2026.

MOTION MADE BY REED, SUPPORTED BY SKRZYNIARZ, TO APPROVE ADJUSTING THE BOARD CALENDAR 2026 TO MOVE BOARD MEETINGS WHICH WOULD NATURALLY FALL IN A HOLIDAY WEEK TO A DAY IN THE PREVIOUS WEEK, WHICH DOES NOT POSE A CONFLICT FOR MEMBERS SERVING ON OTHER BOARDS. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

RECIPIENT RIGHTS ANNUAL REPORT

Mike Sidener, Director of Recipient Rights, presented.

MOTION MADE BY LINIHAN, SUPPORTED BY REED, TO APPROVE THE RECIPIENT RIGHTS ANNUAL REPORT AS PRESENTED. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

LOCUM TENENS

Bullock, CEO, presented a proposal to make a change to our locum tenens provider. While more expensive on the front end, a major benefit of the change would be the ability to buy out a provider's contract, making it a less expensive option in the long run for securing providers we would like to keep permanently.

MOTION MADE BY DECKER, SUPPORTED BY MORALES, TO ACCEPT THE LOCUM TENENS PROPOSAL AS PRESENTED. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

DECEMBER 26, 2025

Bullock, CEO, presented the possibility of closing the facility on December 26, 2025, due to a lack of scheduled clients that day. The board discussed the options and elected to close Pivotal on December 26, 2025, and to extend the paid holiday for staff.

MOTION MADE BY DECKER, SUPPORTED BY SKRYNIARZ, TO APPROVE CLOSING PIVOTAL FOR DECEMBER 26, 2025. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

COMMUNICATIONS

DIRECTOR'S REPORT: OCTOBER – NOVEMBER 2025

Bullock, CEO, presented.

ADJOURNMENT

Abbs, Vice Chairperson, adjourned the meeting.

MEETING ADJOURNED AT 6:01 PM

Signature _____
Kay Decker, Secretary

_____ Date



MEETING MINUTES OF SEPTEMBER 30TH, 2025

PIVOTAL CONFERENCE ROOM

OFFICERS

PRESENT: Luis Rosado- Chair, Cathi Abbs- Vice Chair, Kay Decker- Secretary

MEMBERS

PRESENT: Raul Morales, Damon Knapp, Elisabeth Roberts, Amanda Miller, Stacy Linihan, Darci Skrzyniarz, Carol Naccarato, Rick Shaffer & Zach Reed

MEMBERS

ABSENT: None.

VISITORS:

Jonathon Young AFSCME Representative, Uriah Marriott, Amanda Kindig, Marie Cherry, Stacey Delmark.

PUBLIC HEARING: Began at 5:00 pm and closed at 5:09 pm.

AJ spoke eloquently about 26 years of sobriety through the support of community mental health and other programs designed to assist in recovery from substance use.

CALL TO ORDER

Rosado, Chairperson, called the meeting to order at 5:10 pm.

APPROVAL OF AGENDA

No Changes

A MOTION WAS MADE BY ROBERTS, SUPPORTED BY SKRZYNIARZ, TO APPROVE THE AGENDA.

GUESTS, VISITORS & PUBLIC COMMENTS

No Comments

CONSENT AGENDA:

- a. Contracts September 2025.
- b. Check Register August 2025.
- c. Meeting Minutes August 2025.

A MOTION WAS MADE BY LINIHAN, SECONDED BY MILLER, TO APPROVE THE CONSENT AGENDA. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

EXECUTIVE LIMITATIONS

EL V .05- FINANCIAL CONDITION

Bullock, CEO, and Versteeg, CFO, presented financial reports for August and September 2025.

A MOTION WAS MADE BY DECKER, SECONDED BY LINIHAN, TO APPROVE THE AUGUST FINANCIAL REPORT. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

A MOTION WAS MADE BY DECKER, SECONDED BY ABBS, TO APPROVE THE SEPTEMBER FINANCIAL REPORT. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

PERFORMANCE ON ENDS

REPORT ON ENDS ACCOMPLISHMENTS- SUBPART 3 REVIEW

No changes suggested for SUBPART 3.

BOARD POLICY REVIEW

BPR VI.11 ANNUAL LEAVE RESERVE POLICY.

No changes recommended.

BPR V1.12 INVESTMENT POLICY

No changes recommended.

BOARD DECISIONS (MOTIONS) ACTIONS

EXECUTIVE OFFICER REVIEW

Bullock CEO presented. The board calendar was presented for proof of adherence and review.

A MOTION WAS MADE BY NACCARATO, SECONDED BY MILLER, TO FIND THE EXECUTIVE OFFICER IN COMPLIANCE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

EXECUTIVE OFFICER CONTRACT

Bullock CEO presented. Ask the Board to extend the contract from 2 years to 3 years. After some discussion about the request and the use of available PTO, the board agreed to extend the contract from 2 to 3 years.

A MOTION WAS MADE BY NACCARATO, SECONDED BY DECKER, TO APPROVE THE EXECUTIVE OFFICER CONTRACT WITH A CHANGE OF DURATION FROM TWO YEARS TO THREE. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

BUDGET APPROVAL

Bullock, CEO, and Versteeg, CFO, presented the FY 26 Board Budget. This is a conservative approach as the information from the state is in a state of flux, and the State budget has not yet been approved. This could change, but Bullock believes this is an appropriate budget given the information known at that time. Balanced Budget presented is FY 26 Revenues and Expenditures at \$32,658,742.

A MOTION WAS MADE BY LINIHAN, SECONDED BY DECKER, TO APPROVE FY 26 BUDGET. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

STRATEGIC PLAN

Bullock, CEO, presented.

A MOTION WAS MADE BY MILLER, SECONDED BY ROBERTS, TO APPROVE THE STRATEGIC PLAN AS PRESENTED. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

FY 26 BOARD CALENDAR

Bullock, CEO, presented.

A MOTION WAS MADE BY REED, SECONDED BY LINIHAN, TO APPROVE FY 26 BOARD CALENDAR. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

BANK/MORTGAGE RESOLUTIONS

Bullock, CEO, presented.

A MOTION WAS MADE BY SKRZYNIARZ, SECONDED BY ABBS, TO APPROVE BANK/MORTGAGE RESOLUTIONS AS PRESENTED. ROLL CALL VOTE. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

OCTOBER MEETING

Bullock, CEO, requested that the October board meeting be cancelled because he was going to be out of town.

A MOTION WAS MADE BY SKRZYNIARZ, SECONDED BY REED, TO CANCEL THE OCTOBER BOARD MEETING. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

PROVIDER LETTERS OF COMMITMENT TEMPLATE

Bullock, CEO, presented.

A MOTION WAS MADE BY LINIHAN, SECONDED BY SKRZYNIARZ, TO APPROVE THE PROVIDER LETTERS OF COMMITMENT TEMPLATE AS PRESENTED. ALL IN FAVOR/NONE OPPOSED. MOTION CARRIED.

ADJOURNMENT

Rosado, Chairperson, adjourned the meeting at 6:17 pm

Signature _____

Kay Decker, Secretary

Date



BOARD POLICY V.08

AREA:	Governance		
POLICY TYPE:	Executive Limitations	PAGE:	1 of 1
POLICY TITLE:	COMPENSATION AND BENEFITS	EFFECTIVE:	09/28/2022
		REVIEWED:	1/27/2026

POLICY:

With respect to employment, compensation, and benefits to employees, consultants, contract workers and volunteers, the CEO will not cause or allow jeopardy to fiscal integrity or to public image.

The CEO will not

1. Change the CEO's own compensation and benefits, except as his or her benefits are consistent with a package for all other employees.

Executive Officer Response: I have not altered any benefits for myself that were not specified in my contract.

2. Promise or imply permanent or guaranteed employment.

Executive Officer Response: There have been no promises of permanent or guaranteed employment.

3. Establish current compensation and benefits that deviate materially from the geographic or professional market for the skills employed.

Executive Officer Response: Please refer to the attached CEO Salary Survey and the Management and Union hiring scales. We do not have the 2025 Salary guides yet; the current information is based on the annual Salary Surveys conducted by CMHAM.

4. Create obligations over a longer term than revenues can be safely projected, in no event longer than one year and in all events subject to losses in revenue.

Executive Officer Response: While the majority of our contractual agreements align with the standard fiscal year, certain exceptions apply to long-term commitments. These include our facility leases in Three Rivers and Sturgis, as well as my executive employment agreement, which is established on a three-year term. Notably, all Pivotal contracts incorporate standard termination or contingency clauses should a disruption in service delivery or organizational capacity occur.

5. Establish or change pension benefits to cause unpredictable or inequitable situations, including those that:

Executive Officer Response: Our pension benefits have not been changed or altered.

- A. Incur unfunded liabilities.

Executive Officer Response: No unfunded liabilities exist.

- B. Provide less than some basic level of benefits to all full-time employees, though differential benefits to encourage longevity are not prohibited.

Executive Officer Response: Union and management benefits are governed by their specific handbooks and collective bargaining agreements. For employees maintaining a schedule between 30 and 40 hours per week, these benefits are applied on a prorated basis.

- C. Treat the CEO differently from other key employees.

Executive Officer Response: I operate under the principle that leadership requires shared accountability. Consequently, I adhere to the same standards and expectations I set for my team, ensuring that my own compensation and benefits remain consistent with our established organizational tiers without preferential treatment.

UNION HIRING SCALE

EFFECTIVE DATE 10/01/2025

Position Description	Minimum Degree/ License Required	Minimum Experience Preferred	Minimum	Maximum
OFFICE STAFF				
Accounting Assistant/Access/ Support/ Medical Records/Receptionist	High School or Equivalent	1 year job related	17.85	23.04
Accountant	Bachelor Degree or Equivalent	2 years job related	24.17	31.26
PARAPROFESSIONAL				
Paraprofessional/Peer Supports/ SED Instructor/Aide	High School or Equivalent	None	19.03	23.52
PROFESSIONAL				
Medical Assistant	Associates Degree	2 years job related	17.49	23.27
LPN	Associates Degree	2 years job related	24.44	30.46
Registered Nurse	RN License	2 years job related	28.09	35.46
Case Mgt/Supp Coord/ ACT Adv	Bachelor or Master in unrelated field not eligible for QMHP or QIDP	2 years job related	16.96	21.88
Case Mgt/Supp Coord/ACT Assessment Worker	BA or BSW licensure eligible for QMHP or QIDP	2 years job related	21.09	27.27
Mental Health Clinician Case Mgt/Supp coord/ACT Adv	MA or MSW licensure eligible for QMHP or QIDP	2 years job related	28.51	37.27
Mental Health Clinician Case Mgt/Supp coord/ACT Adv	MA or MSW Fully Licensed	2 years job related	34.06	42.22
Janitorial	High School or Equivalent	None	16.69	20.86
Other			16.79	21.54

CMHAM 2025 Salary Survey

Using FY 25 CMHAM Anticipated increase of 2.74%	Minimum	Maximum
	16.91	22.75
	20.94	27.31

Management Salary Scale 10/1/2025

Utilizing Anticipated FY 25 2.74% increase)

	CMHAM Salary Survey Minimum Requirement	Minimum	Maximum
Clinical Director	Master's	\$40.50	\$54.00
Clubhouse Supervisor	Bachelor's	\$31.49	\$35.43
Deputy Director (CCO)	Master's	\$50.72	\$76.08
Director of Corporate Compliance	Bachelor's	\$37.78	\$56.67
Director of Financial Services (CFO)	Bachelor's	\$44.91	\$58.22
Director of Human Resources	Bachelor's	\$27.82	\$56.07
Director of Information Systems	Bachelor's	\$39.66	\$59.48
Director of QI/UM	Bachelor's	\$36.50	\$56.67
Executive/Administrative Assistant	H.S. or GED	\$20.97	\$31.45
Office Manager	Associates	\$23.54	\$36.37
Recipient Rights Officer	Bachelor's	\$23.52	\$45.33

CMHAM Salary Survey 2025

Utilizing Anticipated FY 25 2.74% increase)

	CMHAM Salary Survey Minimum Requirement	Minimum	Maximum
Clinical Director	Master's	\$40.61	\$53.39
Clubhouse Supervisor	Bachelor's	\$26.59	\$34.35
Deputy Director (CCO)	Master's	\$51.74	\$73.78
Director of Corporate Compliance	Bachelor's	\$32.19	\$44.99
Director of Financial Services (CFO)	Bachelor's	\$42.04	\$56.42
Director of Human Resources	Bachelor's	\$38.32	\$51.70
Director of Information Systems	Bachelor's	\$42.04	\$56.42
Director of QI/UM	Bachelor's	\$34.99	\$45.82
Executive/Administrative Assistant	H.S. or GED	\$21.46	\$29.33
Office Manager	Associates	\$21.46	\$29.33
Recipient Rights Officer	Bachelor's	\$30.46	\$37.81

EXECUTIVE DIRECTOR- CMHAM 2024 SURVEY

(FY 25 Anticipated Rate Increase of 2.74%)

BUDGETS FROM 30 MILLION TO 50 MILLION – 4 CMHSP'S

AVERAGE ANNUAL SALARY \$ 173,000

MINIMUM ANNUAL SALARY \$ 146,918

MAXIMUM ANNUAL SALARY \$ 192,275

AVERAGE SALARY OF ALL CMH EXECUTIVE DIRECTORS \$ 162,914



BOARD POLICY V.05

AREA:	Governance		
POLICY TYPE:	Executive Limitations	PAGE:	1 of 2
POLICY TITLE:	FINANCIAL CONDITIONS/ACTIVITIES (JAN. '26)	EFFECTIVE:	09/28/2022
		REVIEWED:	01/27/2026

POLICY:

With respect to the actual, ongoing financial condition and activities, the CEO will not cause or allow the development of fiscal jeopardy or material deviation of actual expenditures from board priorities established in Ends policies.

The CEO will not

1. Expend more funds than have been received in the fiscal year to date, with the exception of federal, state, and local required services.

Executive Officer Response: Currently underspent in Medicaid of \$1,007,295, and currently underspent in Healthy Michigan, of around \$131,818, for a total due back to SWMBH of \$1,139,113. We have worked hard to contain costs, and we are hopeful that the surplus Medicaid funds from FY 26 will be used to cover the FY 25 deficits. We are expecting to receive around \$2.8 million in Medicaid overspend from last year. This situation continues to be watched and monitored regionally.

2. Use any long-term reserves.

Executive Officer Response- No long-term reserves have been expended.

3. Allow payroll and debts to be settled in an untimely manner.

Executive Officer Response- All debts have been settled in a timely manner.

4. Allow tax payments or other government-ordered payments or filings to be overdue or inaccurately filed.

Executive Officer Response- Tax payments are paid for through Paycor as an automatic process.

5. Make a single purchase or commitment of greater than \$20,000. Splitting orders to avoid this limit is not acceptable.

Executive Officer Response- No purchases greater than \$20,000 occurred.

6. Acquire, encumber or dispose of real estate.

Executive Officer Response- No real estate transactions have taken place.

7. Allow receivables to be unpursued after a reasonable grace period.

Executive Officer Response- Policies of uncollected funds are being followed and adhered to. Should the board wish to aggressively pursue collections, such as collection agencies, I will do so. However, current practices require you to bill repeatedly for 4 months, and if you can't or don't pay, the bill is then written off.

Pivotal

December 2025

Board Report

Pivotal			
Statement of Position			
		Proprietary Funds	
		December 31, 2025	
		Operating Fund	Balance
			September 30, 2025
			Favorable (Unfavorable)
ASSETS			
Cash position	\$ 3,501,084	\$ 4,061,913	\$ (560,829)
Investments	6,100,538	6,054,752	45,786
Receivables:			
Accounts receivable	35,299	44,685	(9,386)
Due from State of Michigan	1,106,441	7,872	1,098,569
Due from SWMBH	324,674	286,881	37,793
Due from other governments	64,317	64,317	
Prepaid items	244,819	257,555	(12,736)
Capital assets not being depreciated	-	-	
Capital assets being depreciated, net	2,263,878	2,289,525	(25,647)
Total assets	13,641,050	13,067,500	573,550
LIABILITIES			
Accounts payable	822,737	2,140,243	(1,317,506)
Due to MDHHS	-	-	
Due to SWMBH	1,044,294	(71,493)	1,115,787
Accrued liabilities	150,504	206,224	(55,720)
Unearned revenue	16,808	15,976	832
Long-term debt:			
Due within one year	-	-	
Due in more than one year	572,551	609,183	(36,632)
Lease liability	224,257	255,536	(31,279)
Accrued sick and vacation	534,042	534,042	0
Total liabilities	3,365,193	3,689,710	(324,517)
NET POSITION			
Net investment in capital assets	1,691,327	1,680,342	1,680,342
Unrestricted	8,584,530	7,697,449	887,081
Total net position	\$10,275,857	\$ 9,377,790	\$ 898,067

Pivotal				
Statement of Activities				
October 1, 2025 through December 31, 2025				
	Operating Fund	Projected Total Activities	Prior Year Total Activities	Favorable (Unfavorable)
Operating revenue				
SWMBH Funding				
Medicaid capitation	\$ 4,655,563	\$ 18,622,252	\$ 19,122,295	\$ (500,043)
Medicaid capitation - Settlement	(1,007,295)	(4,029,180)	-	(4,029,180)
MIHealth Link	-	-	-	-
MIHealth Link - Settlement	-	-	-	-
Healthy Michigan Plan	434,731	1,738,924	2,290,308	(551,384)
Healthy Michigan Plan - Settlement	(131,818)	(527,272)	-	(527,272)
CCBHC prepayment	-	-	5,043,004	(5,043,004)
CCBHC - Settlement	2,810,293	11,241,172	-	11,241,172
SUD Block Grant	23,326	93,304	78,969	14,335
Federal & State Sources				
State general fund	260,640	1,042,560	1,042,561	(1)
State general fund - Settlement	-	-	-	-
Federal and state grants	145,518	582,072	794,952	(212,880)
Local revenue				
County appropriation	64,317	257,268	257,268	-
Client fees	97,364	389,456	410,087	(20,631)
Performance Based Incentive Program	-	-	817,404	(817,404)
Rent revenue	4,110	16,440	9,960	6,480
Other revenue	58,794	235,176	113,865	121,311
Total operating revenue	7,415,543	29,662,172	29,980,673	(318,501)
Operating expenses				
Administration	1,284,596	5,138,384	4,730,862	407,522
Internal Services	1,595,846	6,383,384	6,113,513	(269,871)
Provider claims	3,328,678	13,314,712	16,867,826	3,553,114
Grant expenses	112,167	448,668	796,626	347,958
Vehicles	15,373	61,492	53,759	(7,733)
Facilities	180,816	723,264	600,356	(122,908)
Total operating expenses	6,517,476	26,069,904	29,162,943	3,908,083
Change in net position	898,067	3,592,268	817,730	2,774,538
Net position, beginning of year	9,377,790	9,377,790	8,560,060	
Net position, end of year	\$10,275,857	\$12,970,058	\$ 9,377,790	

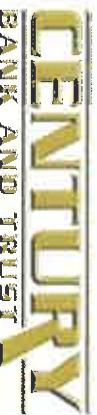
Pivotal

Statement of Activities

Budget to Actual - October 1, 2025 through December 31, 2025

	Original Budget	YTD Budget	YTD Actual	Over (Under) Budget
Operating revenue				
SWMBH Funding				
Medicaid capitation	\$ 21,525,540	\$ 5,381,385	\$ 4,655,563	\$ (725,822)
Medicaid capitation - Settlement	-	-	(1,007,295)	(1,007,295)
MIHealth Link	-	-	-	-
MIHealth Link - Settlement	-	-	-	-
Healthy Michigan Plan	2,309,457	577,364	434,731	(142,633)
Healthy Michigan Plan - Settlement	-	-	(131,818)	(131,818)
CCBHC prepayment	6,057,205	1,514,301	-	(1,514,301)
CCBHC - Settlement	-	-	2,810,293	2,810,293
SUD Block Grant	78,968	19,742	23,326	3,584
Federal & State Sources				
State general fund	1,042,560	260,640	260,640	-
State general fund - Settlement	-	-	-	-
Federal and state grants	758,742	189,686	145,518	(44,168)
Local revenue				
County appropriation - St Joseph County	257,268	64,317	64,317	-
Client fees	401,842	100,461	97,364	(3,097)
Performance Based Incentive Program	-	-	-	-
Rent revenue	2,160	540	4,110	3,570
Other revenue	225,000	56,250	58,794	2,544
Total operating revenue	32,658,742	8,164,686	7,415,543	(749,143)
Operating expenses				
Administration	5,400,000	1,350,000	1,284,596	(65,404)
Internal Services	6,700,000	1,675,000	1,595,846	(79,154)
Provider claims	19,000,000	4,750,000	3,328,678	(1,421,322)
Grant expenses	758,742	189,686	112,167	(77,519)
Vehicles	200,000	50,000	15,373	(34,627)
Facilities	600,000	150,000	180,816	30,816
Total operating expenses	32,658,742	8,164,686	6,517,476	(1,647,210)
Change in net position	-	-	898,067	898,067
Net position, beginning of year	9,377,790	9,377,790	9,377,790	-
Net position, end of year	\$ 9,377,790	\$ 9,377,790	\$ 10,275,857	\$ 898,067

	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
SWMBH	\$ 1,623,616.83	\$ 1,735,874.35	\$ 1,731,252.07	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75	\$ 1,697,247.75
CCBHC	\$ 942,597.90	\$ 774,784.15	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03	\$ 858,691.03
Settlement	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
General Fund	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00	\$ 86,880.00
Other	\$ 78,537.04	\$ 48,514.60	\$ 144,949.75	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46	\$ 91,000.46
County Approp	\$ 64,317.00	\$ -	\$ 64,317.00	\$ -	\$ 64,317.00	\$ -	\$ 64,317.00	\$ -	\$ 64,317.00	\$ -	\$ -	\$ -
Total Revenue	\$ 1,853,350.87	\$ 2,815,866.85	\$ 2,737,865.97	\$ 2,798,136.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24	\$ 2,733,819.24
Payroll/Fringe	\$ 706,614.84	\$ 713,442.33	\$ 1,236,109.74	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97	\$ 885,388.97
External	\$ 2,048,912.31	\$ 1,686,386.00	\$ 1,821,507.87	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06	\$ 1,884,402.06
Total Expenses	\$ 2,755,527.15	\$ 2,399,828.33	\$ 3,064,017.61	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03	\$ 2,739,791.03
Net:	\$ (902,176.28)	\$ 416,038.52	\$ (326,151.64)	\$ 58,345.21	\$ (5,971.79)	\$ 58,345.21	\$ (5,971.79)	\$ (5,971.79)	\$ (5,971.79)	\$ (5,971.79)	\$ (5,971.79)	\$ (5,971.79)
Beg Cash	\$ 3,785,563.20	\$ 2,883,386.92	\$ 3,259,425.44	\$ 2,973,273.80	\$ 3,031,619.01	\$ 3,025,647.22	\$ 3,019,675.43	\$ 3,078,020.63	\$ 3,072,048.84	\$ 3,066,077.05	\$ 3,124,422.26	\$ 3,118,450.47
End Cash	\$ 2,883,386.92	\$ 3,259,425.44	\$ 2,973,273.80	\$ 3,031,619.01	\$ 3,025,647.22	\$ 3,019,675.43	\$ 3,078,020.63	\$ 3,072,048.84	\$ 3,066,077.05	\$ 3,124,422.26	\$ 3,118,450.47	\$ 3,112,478.68
Investments	\$ 6,075,025.48	\$ 6,096,922.03	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62	\$ 6,100,537.62
Total Available Cash	\$ 8,958,412.40	\$ 9,396,347.47	\$ 9,073,811.42	\$ 9,132,156.63	\$ 9,120,213.05	\$ 9,178,558.25	\$ 9,172,586.46	\$ 9,166,614.67	\$ 9,224,959.88	\$ 9,218,988.09	\$ 9,213,016.30	
Key												
Actual												
Estimate												



Trust Department
100 West Chicago Street
Coldwater, MI 49036-1158
Phone (517) 278-1569
Toll Free (888) 481-7469

**Statement of Account
December 1, 2025 Through December 31, 2025**

Community Mental Health Services Agency

Account Number: 6200871

Privacy Notice – Federal law requires us to tell you how we collect, share and protect your personal information. Our privacy policy has not changed and you may review our policy and practices with respect to your personal information at CenturyBankandTrust.com or we will mail you a free copy upon request if you call us at 517-278-1569.

Please contact your administrator
with any questions concerning your account.

Cameron Bullock

677 E. Main St.
Centreville, MI 49032

Confidential And Privileged Information

Account Summary

	Current	Year To Date
<i>Beginning Market Value :</i>	\$6,096,922.03	January 1, 2025 To December 31, 2025
<i>Receipts :</i>		\$1,478,879.75
Cash Deposits :	\$0.00	\$4,500,000.00
Asset Deposits :	\$0.00	\$0.00
Total Receipts :	\$0.00	\$4,500,000.00
<i>Payments :</i>		
Disbursements :	\$0.00	\$0.00
Withdrawals and Distributions :	\$0.00	\$0.00
Administrative Expenses :	(\$2,264.67)	(\$7,033.64)
Total Payments :	(\$2,264.67)	(\$7,033.64)
<i>Investment Income :</i>		
Tax Free Income :	\$0.00	\$0.00
Taxable Interest :	\$12,839.38	\$119,320.69
Dividends :	\$764.03	\$4,372.60
Return of Capital (Income Assets Only) :	\$0.00	\$0.00
Other Income :	\$0.00	\$0.00
Total Investment Income :	\$13,603.41	\$123,693.29
<i>Investment Change :</i>		
Total Investment Change :	(\$7,723.15)	\$4,998.22
<i>Ending Market Value :</i>	\$6,100,537.62	\$4,998.22

December 01, 2025 through December 31, 2025

Account Name : Community Mental Health Services Agency

Account No : 6200871

Portfolio Summary

December 31, 2025

	Portfolio %	Cost Basis	Market Value	Estimated Ann Inc	Current Yield
Fixed Income					
Money Market Funds					
<i>Total Portfolio</i>	100.00 %	6,129,705.02	6,100,537.62	266,967.89	4.38%
<i>Net Cash</i>			0.00		
<i>Total Market Value</i>			6,100,537.62		

Portfolio Components May Not Equal 100% Due To Rounding

December 01, 2025 through December 31, 2025

Account Name : Community Mental Health Services Agency

Account No : 6200871

Summary Of Investment Holdings

34

Shares or Par Value	Investment Category	Cost Basis	Unit Value	Market Value	Estimated Ann Inc	Curr Yield	% Port
U.S. Government Obligations							
75,000	Federal Farm Credit Bank	2.220% 03/10/2026	74,987.95	99.72	74,792.91	1,665.00	2.23%
250,000	Federal Farm Credit Banks	3.720% 12/01/2027	250,000.00	99.96	249,911.14	9,300.00	3.72%
100,000	Federal Home Loan Banks	4.280% 03/13/2028	100,000.00	100.01	100,005.26	4,280.00	4.28%
50,000	Federal Farm Credit Banks	4.070% 08/16/2028	49,699.27	99.74	49,869.91	2,035.00	4.08%
250,000	Federal Farm Credit Banks	3.970% 11/28/2028	250,000.00	99.99	249,986.06	9,925.00	3.97%
250,000	Federal Home Loan Bank	4.000% 12/05/2028	250,000.00	100.01	250,022.96	10,000.00	4.00%
100,000	Federal Farm Credit Bank	4.520% 03/12/2029	100,000.00	100.08	100,077.72	4,520.00	4.52%
250,000	Federal Home Loan Bank	4.000% 12/02/2030	250,000.00	99.62	249,058.92	10,000.00	4.02%
250,000	Federal Home Loan Banks	3.700% 12/02/2030	250,000.00	99.47	248,670.02	9,250.00	3.72%
100,000	Federal Home Loan Bank	4.800% 05/20/2031	100,000.00	100.29	100,293.74	4,800.00	4.79%
250,000	Federal Farm Credit Banks	4.500% 11/28/2031	250,000.00	99.81	249,536.59	11,250.00	4.51%
250,000	Federal Home Loan Banks	4.290% 12/01/2031	250,000.00	99.69	249,225.27	10,725.00	4.30%
100,000	Federal Home Loan Bank	5.000% 03/19/2032	100,000.00	100.23	100,228.63	5,000.00	4.99%
100,000	Federal Home Loan Bank	5.000% 04/29/2032	100,000.00	100.23	100,229.08	5,000.00	4.99%
250,000	Federal Farm Credit Bank	4.660% 10/27/2032	249,937.50	99.72	249,312.17	11,650.00	4.67%
250,000	Federal Farm Credit Bank	4.600% 11/24/2032	250,000.00	100.01	250,017.57	11,500.00	4.60%
250,000	Federal Home Loan Banks	4.680% 11/17/2033	249,875.00	99.94	249,860.08	11,700.00	4.68%
250,000	Federal Home Loan Banks	4.750% 06/02/2034	250,000.00	99.83	249,585.10	11,875.00	4.76%
100,000	Federal Home Loan Bank	5.070% 09/18/2034	100,000.00	99.90	99,903.81	5,070.00	5.07%
250,000	Federal Farm Credit Bank	4.800% 12/01/2034	250,000.00	99.76	249,408.54	12,000.00	4.81%

December 01, 2025 through December 31, 2025

Account Name : Community Mental Health Services Agency

Account No : 62000871

Summary Of Investment Holdings

Shares or Par Value	Investment Category	Cost Basis	Unit Value	Market Value	Estimated Ann Inc	Curr Yield	% Port
250,000	Federal Home Loan Banks	4.930% 12/04/2034	250,000.00	99.86	249,654.08	12,325.00	4.94% 4.09%
250,000	Federal Home Loan Bank	4.800% 12/11/2034	250,000.00	100.01	250,020.05	12,000.00	4.80% 4.10%
250,000	Federal Farm Credit Bank	4.830% 12/18/2034	250,000.00	99.80	249,489.98	12,075.00	4.84% 4.09%
250,000	Federal Home Loan Banks	4.520% 12/03/2035	250,000.00	100.02	250,048.94	11,300.00	4.52% 4.10%
500,000	Federal Home Loan Bank	5.000% 12/12/2035	500,000.00	99.77	498,362.66	25,000.00	5.01% 8.18%
<i>Totals</i>			5,474,499.72	5,467,608.56	245,995.00	4.50%	89.65%
Brokered Cert. of Deposit							
50,000	First National Bank of Amer	1.250% 12/30/2026	50,000.00	97.71	48,855.60	625.00	1.28% 0.80%
50,000	JPMorgan Chase Bank	1.000% 12/31/2026	50,000.00	97.48	48,741.42	500.00	1.03% 0.80%
200,000	JP Morgan Chase Bank CD	4.000% 03/03/2028	200,000.00	100.09	200,181.24	8,000.00	4.00% 3.28%
<i>Totals</i>			300,000.00	297,778.26	9,125.00	3.06%	4.88%
Century Bank and Trust Money Mkt							
208,754.3	Century Bank and Trust Money		208,754.30	1.00	208,754.30	7,475.28	3.58% 3.42%
<i>Totals</i>			208,754.30	208,754.30	7,475.28	3.58%	3.42%
ETF U.S. Obligations							
1,150	MFC iShares TIPS		146,451.00	109.91	126,396.50	4,372.61	3.46% 2.07%
<i>Totals</i>			146,451.00	126,396.50	4,372.61	3.46%	2.07%
Total Investments			6,129,705.02	6,100,537.62	266,967.89	4.38%	100.00%
Plus Net Cash			0.00				
Total Market Value			6,100,537.62				

Account Transactions

Date	Description	Amount
<u>Starting Balance</u>		\$ 0.00
Dividends and Interest		
12/01/2025	Interest Century Bank and Trust Money Interest From 11/01/2025 To 11/30/2025	15,358.44
12/02/2025	Interest First National Bank of Amer 1.2500% 12/30/26	53.10
12/04/2025	Purchase Accrued Interest Federal Farm Credit Bank 4.6800% 11/17/33	-552.50
12/05/2025	Dividend MFC IShares TIPS	370.77
12/26/2025	1150 Shares @ \$0.322417 Dividend MFC IShares TIPS	393.26
12/31/2025	1150 Shares @ \$0.341961 Purchase Accrued Interest Federal Farm Credit Bank 4.6600% 10/27/32	-2,071.11
12/31/2025	Interest First National Bank of Amer 1.2500% 12/30/26	51.45
	Sub Total	13,603.41
Purchases		
12/01/2025	Buy Federal Farm Credit Bank 4.8000% 12/01/34 250000 Par Value @ \$100.00	-250,000.00
12/01/2025	Buy Federal Farm Credit Banks 3.7200% 12/01/27 250000 Par Value @ \$100.00	-250,000.00
12/01/2025	Buy Federal Home Loan Banks 4.2900% 12/01/31 250000 Par Value @ \$100.00	-250,000.00
12/02/2025	Buy Federal Home Loan Banks 4.7500% 06/02/34	-250,000.00

Account Transactions

Date	Description	Amount
12/02/2025	Buy Federal Home Loan Banks 3.7000% 12/02/30 250000 Par Value @ \$100.00	-250,000.00
12/03/2025	Buy Federal Home Loan Banks 4.5200% 12/03/35 250000 Par Value @ \$100.00	-250,000.00
12/03/2025	Buy JP Morgan Chase Bank CD 4.00000% 03/03/28 200000 Par Value @ \$100.00	-200,000.00
12/04/2025	Buy Federal Home Loan Banks 4.9300% 12/04/34 250000 Par Value @ \$100.00	-250,000.00
12/04/2025	Buy Federal Farm Credit Bank 4.6800% 11/17/33 250000 Par Value @ \$99.95	-249,875.00
12/04/2025	Buy Federal Home Loan Bank 4.00000% 12/02/30 250000 Par Value @ \$100.00	-250,000.00
12/05/2025	Buy Federal Home Loan Bank 4.00000% 12/05/28 250000 Par Value @ \$100.00	-250,000.00
12/11/2025	Buy Federal Home Loan Bank 4.8000% 12/11/34 250000 Par Value @ \$100.00	-250,000.00
12/12/2025	Buy Federal Home Loan Bank 5.00000% 12/12/35 250000 Par Value @ \$100.00	-250,000.00
12/12/2025	Buy Federal Home Loan Bank 5.00000% 12/12/35 250000 Par Value @ \$100.00	-250,000.00
12/18/2025	Buy Federal Farm Credit Bank 4.8300% 12/18/34 250000 Par Value @ \$100.00	-250,000.00

December 01, 2025 through December 31, 2025

Account Name : Community Mental Health Services Agency

Account No : 6200871

Account Transactions

Date	Description	Amount
12/29/2025	Buy Federal Home Loan Banks 4.7000% 12/29/33 250000 Par Value @ \$100.00	-250,000.00
12/31/2025	Buy Federal Farm Credit Bank 4.6600% 10/27/32 250000 Par Value @ \$99.975	-249,937.50
	Payments	
12/23/2025	Market Fee Market Value: 6,108,690.24	
		Sub Total
		-4,199,812.50
		-2,254.67
		Sub Total
		-2,264.67
	<u>MONEY MARKET ACTIVITY</u>	
	2 Purchases (s) For	446.36
	14 Sale (s) For	4,188,920.12
		\$ 0.00
	<i>Ending Balance</i>	



BOARD POLICY IV.01

AREA:	Governance		
POLICY TYPE:	Ends Statements	PAGE:	1 of 1
POLICY TITLE:	ENDS FOR INDIVIDUALS SERVED	EFFECTIVE:	09/2022
		REVIEWED:	1/27/2026

MEGA END STATEMENT

Children, adults, and families in St. Joseph County will have access to quality behavioral health services that are trauma informed, person centered and results in improved quality of life.

Sub End Statements:

1. Individuals will have access to care (1/28/202 Report):

Executive Officer Response:

Locations:

Currently, Pivotal has three locations to serve our clients.

Centreville: The primary office for Pivotal provides a comprehensive range of services for the community, including: ICCW, Case Management for both Adults and Children, ACT, Outpatient Therapy, Medical Clinic, Psychiatric Services, Clubhouse, Administration (which encompasses Customer Service, Recipient Rights, Finance/Billing, Corporate Compliance and ARC), Access, Prevention, Mobile Crisis, Police Liaisons, Substance Use Disorder (SUD) Prevention, Women's Support Specialty, SUD Case Management, Peer Support Services (Adult and Youth), Recovery Coaches, Family Support Coaches, Home-Based Services, Veterans Navigation, Community Health Worker, and Supported Employment.

Sturgis: Sturgis offers outpatient therapy, co-occurring therapy, and children's therapy. We currently have an in-person intake clinician at the Sturgis location, with options to open additional intake slots based on demand. Additionally, we provide Women's Support Specialty services and Substance Use Disorder (SUD) case management at this location, with staff dividing their time among Three Rivers, Centreville, and Sturgis based on client needs. There remains potential for expansion at this site.

Three Rivers: Three Rivers offers a comprehensive array of services including Substance Use Disorder (SUD) Outpatient programs, Intensive Outpatient Programs (IOP), Prevention initiatives, SUD Case Management, and specialized support for women. This facility is also equipped to conduct telehealth intakes, with in-person intakes being done on Mondays, and

provides assistance for overflow cases involving clients from the Twin Counties Probation Center who require intake assessments and therapeutic interventions.

Intake data for FY 24

FY24 Intake Appointment Totals

Year REASON	2023			2024												Total
	October	November	December	Total	January	February	March	April	May	June	July	August	September	Total		
Appointment Kept	152	167	131	450	140	132	146	166	165	160	149	169		131	1,358	1,808
Canceled by Client	34	51	39	124	34	28	17	39	40	31	46	29		21	285	409
Canceled by Staff	2	9	8	19	4	3	4	2	5	5	3	1		6	33	52
No Show	56	44	41	141	21	35	36	51	35	34	50	43		47	352	493
Rescheduled by Client	14	18	10	42	11	10	4	3	10	20	22	29		10	119	161
Rescheduled by Staff	25	17	33	75	21	23	27	21	11	18	19	15		8	163	238
Scheduled	2	3	5	2	4	1	1	1	1	1	1	1			9	14
Total	285	309	262	856	233	235	234	283	266	269	290	286		223	2,319	3,175

FY25 Intake Appointment Totals

Year REASON	2024			2025												Total
	October	November	December	Total	January	February	March	April	May	June	July	August	September	Total		
Appointment Kept	158	119	137	414	117	125	137	113	126	138	121	139		143	1,159	1,573
Canceled by Client	37	36	28	101	31	27	27	29	44	25	21	32		36	272	373
Canceled by Staff	4	3	2	9		5	8	5	5	8	4	4		6	45	54
No Show	40	44	37	121	44	29	37	36	32	34	47	48		46	353	474
Rescheduled by Client	16	14	10	40	14	20	9	8	18	23	22	24		27	165	205
Rescheduled by Staff	17	9	11	37	21	19	16	14	13	28	12	15		20	158	195
Scheduled	1	1	1		1	1	1	1	1	1	1	1			3	4
Total	272	226	225	723	227	226	235	206	238	256	227	262		278	2,155	2,878

FY 25 saw a 10% decrease in total appointments from 3175 in FY 24 to 2878. ‘Appointments kept’ decreased from 1808 to 1573, a 13% decrease. ‘No-shows’ decreased from 493 to 474, a 4% decrease. To increase the number of appointments kept, we have been temporarily offering in-person community intake appointments to see if that has a measurable impact on people completing their intakes. This is relatively new, and data on the efficacy of the change will be presented next year.

Intake/Disposition:

Disposition	January	February	March	April	May	June	July	August	September	October	November	December	Total		
Eligible	113	116	138	117	125	133	119	134		122	145		111	131	1504
Eligible but declined services	1		1	2					1	1	2		2	10	
Not Eligible/Referred Elsewhere	5	11	5	3	2	4	2	8		11	10		5	7	73
Total	119	127	144	122	127	137	121	142		134	156		118	140	1587

This is the first year since CCBHC was initiated at Pivotal that we have seen a decrease in the number of intakes we have actually completed. I believe that we have finally hit the ‘ceiling’ of what can be expected each year.

The graph above displays the outcomes for clients who attended their intake appointments and completed assessments. Of those clients, 94.7% qualified for services, while 0.6% were eligible but declined services, and 4% were deemed not eligible. This indicates that 4.7% of individuals seeking services did not receive them. This can be that they did not have a qualifying diagnosis, such as

dementia, or that they did not admit to having any mental health or substance abuse needs. We usually see the second example in those who are court ordered to undergo an intake at Pivotal.

CCBHC:

Implementing the CCBHC model has certainly brought its share of logistical hurdles, but the positive impact on our clients and the St. Joseph County community makes every effort worthwhile. By transitioning to this model, Pivotal has moved beyond the traditional scope of Community Mental Health. We now provide a more holistic level of care, such as having our Nurse Care Managers follow up with every hospital discharge—even for physical health issues like bronchitis—to ensure no one falls through the cracks.

One of the most significant shifts is our ability to accept all insurance types and serve individuals regardless of the severity of their condition. This "open door" approach has fundamentally changed how people access care in our region. Furthermore, the CCBHC funding structure has allowed us to tackle long-standing transportation barriers by establishing satellite locations. By bringing our professionals directly into the neighborhoods where our clients live, we have finally become the accessible community resource that has been needed for years.

Our growth over the last three fiscal years highlights our commitment to innovation and immediate support. In 2025, we successfully expanded our psychiatric reach through a new partnership with QLER for our two hospitals in St. Joseph County, Beacon Three Rivers, and Sturgis Hospital. We officially opened Behavioral Health Urgent Care on 10/1/2024. We have seen just over 220 since we began tracking numbers in January 2025. We are working on expanding and meeting the Community Health Needs assessment ask to expand our hours to be outside the normal working hours of 8-4.

Diversion:

If a client does not meet the established criteria for hospitalization and there is mutual agreement between the client/guardian and the attending emergency room physician, a collaborative safety plan shall be developed. This plan will involve the client, the emergency room physician, and Pivotal staff. With the addition of the BHUC, diversion appointments can now be walk-ins, reducing wait times.

Hospitalization:

For a client not currently active: Pivotal staff will schedule an intake appointment within the next seven days upon discharge. During discharge planning, a psychiatric evaluation will be scheduled, with the evaluation scheduled no later than 14 days after discharge.

For active clients, Pivotal staff will notify the primary clinician if a client is in the emergency room for psychiatric reasons. The clinician is required to follow the procedures outlined in the ER follow-up policy, which includes reaching out to the client within 24 to 48 hours. The clinician should then schedule a hospital diversion appointment within seven days and, if the client is open to medication management, arrange a follow-up medication appointment within 14 days. If the client is not open to medication management, they are typically referred to the medication clinic for a psychiatric

evaluation.

2. Individuals served will demonstrate improved functioning (TBD)
3. Individuals served will demonstrate improved quality of life (TBD)
4. Individuals will have access to a variety of effective treatment options (TBD)



BOARD POLICY VI.06

AREA:	Governance		
POLICY TYPE:	Governance Process	PAGE:	1 of 1
POLICY TITLE:	BOARD MEMBERS CODE OF CONDUCT	EFFECTIVE:	09/28/2022
		REVIEWED:	01/27/2026

POLICY:

The board commits itself and its members to ethical, businesslike, and lawful conduct, including proper use of authority and appropriate decorum when acting as board members.

1. Board members must have loyalty to the ownership, unconflicted by loyalties to staff, other organizations, and any personal interest as a consumer.
2. Board members must avoid conflict of interest with respect to their fiduciary responsibility.
 - A. There will be no self-dealing or business by a member with the organization. Members will annually disclose their involvements with other organizations, with vendors, or any associations that might be or might reasonably be seen as being a conflict.
 - B. When the board is to decide upon an issue, about which a board member has an unavoidable conflict of interest, that member shall absent herself or himself without comment from not only the vote, but also from the deliberation.
 - C. Board members will not use their board position to obtain employment in the organization for themselves, family members, or close associates. Should a board member apply for employment, he or she must first resign from the board.
3. Board members may not attempt to exercise individual authority over the organization.
 - A. Board members' interaction with the CEO or with staff must recognize the lack of authority vested in individuals except when explicitly board authorized.
 - B. Board members' interaction with public, press or other entities must recognize the same limitation and the inability of any board member to speak for the board except to repeat explicitly stated board decisions.

C. Except for participation in board deliberation about whether the CEO has achieved any reasonable interpretation of board policy, members will not express individual judgments of performance of employees of the CEO.

4. Board members will respect the confidentiality appropriate to issues of a sensitive nature.
5. Board members will be properly prepared for board deliberation. Board members will support the legitimacy and authority of board decisions, irrespective of the member's personal position on the issue.

THEME 1: IMPROVED OUTCOMES FOR CLIENTS - 25/26

Objective 1.1: Enhance access to timely, high-quality integrated care for all community members, especially underserved populations.					
Action Steps	Person Responsible	Time Frame	Method for Measurement	Progress/Updates	
Expand physical and administrative space (Affinity House expansion) to increase service capacity and create welcoming environments. Utilizing new space to repurpose for expanded clinical offerings	CEO	Q1-Q3	Quarterly updates of building progress, grand opening for affinity house, transfer of Affinity House to new location. Number of increased clients attending on average per quarter at Clubhouse	<p>Q1: Progress is not moving nearly as fast as anticipated. Currently 2 months behind schedule hopes to have this rectified with better weather.</p>	
Implement and grow telehealth offerings to overcome geographic and transportation barriers, particularly for rural residents.	CEO, Director of IT, Chief Clinical Officer	Ongoing	Reduction in average wait times for initial appointments and ongoing services across all programs. Increase in client intake numbers, specifically tracking growth from identified underserved populations (e.g., veterans, justice-involved individuals, rural residents, Spanish-speaking residents, low-income individuals, youth, older adults, LGBTQI+ persons, persons with disabilities). Client satisfaction surveys reflecting improved access and perceived quality of care, including specific feedback from diverse populations. Utilization rates of telehealth services, increase usage of CBR, demonstrating reduced geographic and transportation barriers. Tracking of emergency department visits for behavioral health concerns to measure the impact of 24/7 psychiatric support and Turning Point	<p>Q1: Working with LocumTenants to bring on additional staff. Currently brainstorming additional ways to add extra slots with the staff we currently have. Meeting with the CTA to see if there are ways to impact our community's ability to add additional bus routes to increase transportation options in St. Joseph County. For Q1, we had 21 consumers utilizing the BHUC.</p>	
Adjust Turning Point Behavioral Health Urgent Care hours based on community needs assessment findings (e.g., preference for early morning and late morning services) to ensure accessibility and responsiveness.	Chief Clinical Officer, Access Director	Ongoing	Q1: Revise, review, and determine staffing levels necessary for revised hours. Q2: Promote new hours. Start tracking new data, change BHUC purpose. Q3/Q4: Report on usage and times utilized to determine the effectiveness on new times.	<p>Q1: We have identified a nurse to join our team, they will not be able to start until February/March and from there, once trained, we will expand TurningPoint hours.</p>	
Implement POC waitlist option to allow clients wanting quicker appointments to utilize the "waitlist" feature to take advantage of no-show appointments	Chief Clinical Officer, CEO	Q1-Q2	Implementation of service, number of no-show slots % each quarter, productivity increase	<p>Q1: This is a bit more user intensive than originally expected, with CARF, ICS, and new CCBHC handbook implementation this has taken a backseat at the moment.</p>	
Objective 1.2: Strengthen care coordination and integration across health systems to provide comprehensive, person-centered care and address multimorbidity.					
Action Steps	Person Responsible	Time Frame	Method for Measurement	Progress/Updates	
Establish stronger formal partnerships with primary care providers, hospitals, social service agencies, and criminal justice entities to create seamless pathways of care	CEO, CCBHC Director, Clinical Directors	Ongoing	Number of formal care coordination agreements and active partnerships established with external agencies.	<p>Q1: C1- clinician working with drug treatment courts, jail liaison engaging in family treatment court, CHW- meeting with PCP to create pathway</p>	
Reinforce the role of care coordinators and community health workers in addressing social drivers of health (e.g., housing, employment, food insecurity) and integrating behavioral health with primary care.	CEO, CCBHC Director, Clinical Directors	Ongoing	Reduction in emergency department utilization and inpatient hospitalization rates for individuals with behavioral health diagnoses and multimorbidity's. Client outcomes demonstrating improved physical health markers for individuals with co-occurring behavioral and chronic physical conditions.	<p>Q1: Monthly report is run to identify all consumers that fall within that category. Then, consumer by consumer, we will audit the chart to ensure that they have an active medication supply, we request refills if necessary, and then notify clients that the medication is available for them to pick up. Pivotal also monitors quality metrics. This is done monthly, Quarter 1 metrics is averaged at 71%.</p>	
Implement strategies to address medication adherence challenges, particularly for antipsychotic and bipolar mood stabilizer medications, as identified in pharmacy utilization data.	CEO, CCBHC Director, Clinical Directors	Ongoing	Improvement in medication adherence rates for target behavioral health medications (e.g., antipsychotics) as per Relias Population Performance data.	<p>Q1: CHW- meeting with PCP's to create pathways</p>	

THEME 2: INTEGRATED HEALTHCARE EXCELLENCE - 25/76

Objective 2.1: Advance the provision of integrated services to effectively manage co-occurring mental health, substance use disorders, and chronic physical health conditions.			
Action Steps	Person Responsible	Time Frame	Method for Measurement
Expand services and specialized programs for individuals with co-occurring mental health and substance use disorders, given the high prevalence and comorbidity.	Clinical Directors, Medical Director, Quality Improvement Team	Ongoing	Increased percentage of clients with co-occurring disorders receiving integrated treatment.
Further implement and track the utilization of evidence-based practices such as Integrated Dual Disorder Treatment (IDDT), Medication-Assisted Treatment (MAT), and Screening, Brief Intervention, and Referral to Treatment (SBIRT)	Clinical Directors, Medical Director, Quality Improvement Team	Ongoing	Utilization rates of IDDT and MAT services, and documented SBIRT interventions. Client outcomes demonstrating improvement in both mental health and substance use disorder symptoms.
Ensure robust primary care screening and monitoring are consistently provided and documented as part of CCBHC essential services.	Clinical Directors, Medical Director, Quality Improvement Team	Ongoing	Compliance with primary care screening and monitoring guidelines for behavioral health clients.
Address the lack of higher-intensity SUD treatment services within the county (e.g., PIHP, residential, medically managed intensive inpatient services) through advocacy and regional partnerships.	Clinical Directors, Medical Director, Quality Improvement Team	Ongoing	Successful creation, or additional partnerships with SUD treatment services within St. Joseph County.
CARF Recertification	All Staff	FY 26	Successful recertification of CARF Accreditation
Objective 2.2: Strengthen organizational infrastructure and data systems to meet CCBHC model standards and enhance data-informed decision-making.	Person Responsible	Time Frame	Method for Measurement
Build and maintain robust HR systems for managing complex staffing requirements, credential tracking, continuous training, and onboarding protocols for a multidisciplinary team.	HR Director/Corporate Compliance Officer	Q3	Compliance rates with CCBHC staffing mandates and federal/state reporting requirements.
Develop and implement data collection and reporting infrastructure to meet detailed encounter reporting, quality metrics, outcome measures, and service type tracking across the nine required CCBHC service areas. Utilize data from the Population Health Report (CY 2024) and ongoing analyses to inform service development, targeted outreach, and resource allocation.	CCBHC Director / BI Manager	Q2-Q4	Successful integration with MDHHS and other payers regarding CCBHC reimbursement. Number of encounter available to be sent (billable) vs accepted per quarter. Quarterly updates to board addressing EBPs, interventions, and outcomes.
	CCBHC Director / BI Manager / CCO	Q2-Q4	Demonstrable use of population health data in strategic planning and program adjustments. (needs specific target outcomes and population metrics)

THEM 3: EMPLOYEE ENGAGEMENT AND RETENTION - 25/26

Objective 3.1 : Recruit, train, and retain a diverse, skilled, and culturally competent workforce.	Action Steps	Person Responsible	Time Frame	Method for Measurement	Progress/Updates
Invest in comprehensive workforce development initiatives to address shortages of qualified behavioral health professionals, particularly in rural areas.	HR Director, Clinical Directors	Ongoing	Employee retention rates and turnover rates for clinical staff. Number of new hires, specifically tracking recruitment success for critical positions	Q1: Work has started with the staff satisfaction workgroup. Retention rate for Q1 is 100%.	
Provide continuous training on CCBHC standards, evidence-based practices (e.g. DBT, IMH, MI, PMTO, EMDR, TF-CBT, CBT, ACT, Zero Suicide, WRAP, TIP, MAT), and culturally/linguistically responsive care. CCBHC Implementation.	HR Director, Clinical Directors	Ongoing	Tracking of staff training hours and certifications in relevant evidence-based practices and culturally competent care.	Q1: DBT-A is currently ongoing.	
Address staff workload concerns and high caseloads to reduce burnout and improve retention, acknowledging the increased workload due to CCBHC Implementation.	HR Director, Clinical Directors, CEO	Ongoing	Employee satisfaction survey results, particularly related to workload, professional development opportunities, and support from leadership.	Q1: CCO and CEO are currently exploring alternative options for additional compensation for additional caseloads. Hiring of Locum Tenens staff to accommodate and reduce caseloads. High focus on clinicians' 60/90 reports to ensure accurate case load sizes.	
Objective 3.2: Foster a supportive and engaging work environment that promotes staff well-being and professional growth.					
Promote flexible care options, such as possibly extending hours, weekends, etc. to empower staff in service delivery and meet diverse client needs.	HR Director, Clinical Directors, Employee Wellness Committee, CEO	FY 26	Employee feedback data demonstrating improved work environment, morale, and perceived support.	Q1: Work has started with the staff satisfaction workgroup.	
Gather regular feedback from employees through surveys and focus groups on challenges and opportunities related to CCBHC implementation and overall work environment.	HR Director, Clinical Directors, Employee Wellness Committee, CEO	Q1	Staff Satisfaction results	Q1: Work has started with the staff satisfaction workgroup.	

THEME 4: COMMUNITY ENGAGEMENT - 25/26

Objective 4.1 Increase community awareness of available behavioral health services and reduce stigma associated with seeking care.		Action Steps		Method for Measurement		Progress/Updates	
Person Responsible	Time Frame	Person Responsible	Time Frame	Person Responsible	Time Frame	Person Responsible	Time Frame
CEO, CCO, CCBHC Director	Ongoing	CEO	Ongoing	CEO, CCO, CCBHC Director	Ongoing	CEO, CCO, CCBHC Director	Ongoing
Conduct broad-based community education campaigns to reduce stigma, raise awareness of available services, and encourage help-seeking.		Collaborate with justice system representatives for targeted outreach and information sharing.		CCO, Adult Services Director, Peers	Ongoing	CCO, Adult Services Director, Peers	Ongoing
Proactively communicate on topics of community concern, such as suicide prevention and gun safety, using evidence-based approaches like the LOSs team and community education.		Proactively communicate on topics of community concern, such as suicide prevention and gun safety, using evidence-based approaches like the LOSs team and community education.		CCO, SUD Services Director, Recovery Coaches	Ongoing	CCO, SUD Services Director, Recovery Coaches	Ongoing
Increase peer run groups and access to 1st service appointments		Increase Recovery Coach Groups and access to 1st Service appointments		CCO, Data Analyst	Q3/Q4	CCO, Data Analyst	Q3/Q4
Objective 4.2: Foster continuous community input and collaboration to inform service planning and ensure responsiveness to evolving needs.	Action Steps	Objective 4.2: Foster continuous community input and collaboration to inform service planning and ensure responsiveness to evolving needs.	Action Steps	CCO, Data Analyst	Q3/Q4	CCO, Data Analyst	Q3/Q4
Conduct annual reviews that integrate ongoing analysis of quantitative and qualitative data, including service utilization rates, waitlist trends, client satisfaction feedback, and key community health indicators (e.g., hospitalization rates, social drivers of health).		Conduct annual reviews that integrate ongoing analysis of quantitative and qualitative data, including service utilization rates, waitlist trends, client satisfaction feedback, and key community health indicators (e.g., hospitalization rates, social drivers of health).		CEO	Q1/Q2	CEO	Q1/Q2
Actively advocate for the development of a local bus line to improve physical access to care.		Actively advocate for the development of a local bus line to improve physical access to care.		Integration of community feedback into service development and strategic planning as evidenced by planning documents and program modifications.		Integration of community feedback into service development and strategic planning as evidenced by planning documents and program modifications.	
THEME 5: FINANCIAL SOLVENCY - 25/26							
Objective 5.1: Optimize Operational Efficiency		Action Steps		Method for Measurement		Progress/Updates	
1. Conduct regular cost-benefit analyses to identify areas for cost reduction without compromising service quality.		Person Responsible		Time Frame		Q1: Met with the CTA twice to discuss partnering with Covered Bridge to offer a St. Joseph County Line. Discussion are ongoing.	
2. Implement technologies for improved data management and streamlined workflows.		CEO/CFO/CCO		1/2. Quarterly reports of new technologies and areas where costs have been reduced and by how much.		Q1: N/A	
3. Monitor productivity among staff and departments		Ongoing		3. Utilize productivity, SALs, and admission discharge data to determine increases and decreases in staffing matrixes.		Q1: N/A	
Objective 5.2: Clean Financial Audit		Person Responsible		Time Frame		Q1: Current Audit is ongoing, there is no known findings at this point in time. Audit will be presented to board in April.	
Monitor Internal controls		CFO, Financial Specialist, Accountant		Ongoing		Q1: CHAMPS enrollment complete.	
Objective 5.3: CCBHC State Direct Payment		Person Responsible		Time Frame		Q1: CHAMPS System Monthly Financial Reporting of Revenue Received Accepted CCBHC Cost Settlement Report	
Enrollment in CHAMPS		CFO/Rehmann CFO		Ongoing		Q1: October \$ 0.00 Nov \$ 942,597.90 Dec \$ 774,784.15	
Accepting Payments from State reconciled to Monthly billing		Q4		Q1: N/A			
CCBHC Cost Settlement Report							

CHANGE ORDER

Client: **St. Joseph Community Mental Health Authority**

Date: January 18, 2026

Project Description:

Rehmann will continue to provide billing and claims processing services to St. Joseph Community Mental Health Authority as described in our agreement dated January 11, 2024. The original agreement included billing services to 1st and 3rd party billing. As of October 1, 2025, Michigan changed the reimbursement mechanism for Certified Community Behavioral Health Clinics ("CCBHC"), including St. Joseph Community Mental Health Authority. As a result, the scope of billing expanded to include CCBHC daily visits into Michigan's CHAMPS system, working claims errors and credentialing more staff in CHAMPS. Rehmann will be capturing the additional time incurred to complete these additional activities and billing them based on the discounted rates below:

Title	Level	Standard		Discounted	
		Rate	Discount	Rate	Discount
Reimbursement Manager	Manager	\$ 365	-85	\$ 280	
Reimbursement & Billing Specialist	Senior	230	-40	190	

We believe it is our responsibility to exceed St. Joseph Community Mental Health Authority expectations. We value the working relationship that we have built with St. Joseph Community Mental Health Authority and want to be able to continue delivering exceptional service. It is our goal to ensure that St. Joseph Community Mental Health Authority is never surprised by the price for any Rehmann service and, therefore, we have adopted the Change Order Policy.

If management agrees with the above project description and the fee amount, please authorize and date the Change Order below.

Agreed to and accepted:

For: **St. Joseph Community Mental Health Authority**

By: _____
Mr. Cameron Bullock
Its: Chief Executive Officer

Dated: _____



CHANGE ORDER

Client: ***St. Joseph Community Mental Health Authority***

Date: January 18, 2026

Project Description:

Rehmann will continue to provide billing and claims processing services to St. Joseph Community Mental Health Authority as described in our agreement dated January 11, 2024. The original agreement included billing services to 1st and 3rd party billing. As of October 1, 2025, Michigan changed the reimbursement mechanism for Certified Community Behavioral Health Clinics ("CCBHC"), including St. Joseph Community Mental Health Authority. As a result, the scope of billing expanded to include CCBHC daily visits into Michigan's CHAMPS system, working claims errors and credentialing more staff in CHAMPS. The current fixed fee monthly fee for the original agreement is \$24,255. Due to the expanded scope of the engagement, this change order will increase the monthly fee to \$30,000. This monthly fee will increase annually, as outlined in the original agreement.

We believe it is our responsibility to exceed St. Joseph Community Mental Health Authority expectations. We value the working relationship that we have built with St. Joseph Community Mental Health Authority and want to be able to continue delivering exceptional service. It is our goal to ensure that St. Joseph Community Mental Health Authority is never surprised by the price for any Rehmann service and, therefore, we have adopted the Change Order Policy.

If management agrees with the above project description and the fee amount, please authorize and date the Change Order below.

Agreed to and accepted:

For: ***St. Joseph Community Mental Health Authority***

By:

Mr. Cameron Bullock
Its: Chief Executive Officer

Dated:

December 2025 & January 2026

Administrative

- Met with Covered Bridge Finance and Board Meeting on 12/22/25
- Attended Covered Bridge Executive Committee
- Attended Exchange Club of Sturgis
- Attended Ops Comm for SWMBH
- Met with Jean from the TR women's club to partner on May's Mental Health month initiative.
- Met with Rehmann to go over expenses for board ask
- Attended Costing and Coding
- Met with Covered Bridge Finance and Board Meeting on 12/22/25
- Met with Eleos to discuss the compliance aspect of their software. This will ensure that our staff are not copying and pasting documentation, it will also allow supervisors to review high-level data regarding clinicians and their work as it relates to clients and the treatment plans, etc. Cost is 18k a year.
- Attended the St. Joseph County CTA board meeting x2
- Attended the St. Joseph County CTA Finance Meeting
- Spent three days in Lansing/GR on the court case
- Attended Thanksgiving at Eastwood Elementary and passed out resources for Pivotal and got to hang out with the kids and their families.
- Beacon Health Systems adopted Affinity Clubhouse for Thanksgiving. They provided all the fixings (Three turkeys, potatoes, green bean casserole, gravy, stuffing, etc.) and a ton of non-perishable items for clients to take home. I believe we had 44 clients attend this Thanksgiving feast!
- Pivotal's Winter Company Dinner; it was well attended, and thanks to all the board members who could make it!

Clinical

- Oriented 5 new staff
- Met with Wayne State University, I will be enrolling our Master's level clinicians and our Bachelor's level clinicians in Crisis Training. This is something staff have stated they lack the resources/tools to handle appropriately. This is a 40-hour training that is both synchronous and asynchronous (done with an instructor, done independently)
- Met with Judge Kane regarding transportation requirements and who is responsible for ATO/AOT (pick up orders)
- Met with Sturgis Hospital, biannual meeting to see how things are going and to see if there is anything we can do to improve communication and coordination of services.
- Met with Three Rivers Hospital for our biannual meeting to check on how we are working together and if there are any areas for improvement.
- Met with Family Treatment Court/Drug Court to discuss implementation of new service to St. Joseph County and how we can better serve them.

Human Resources

Open Positions:

- Outpatient Therapist
- Access Care Manager I/II (new position)
- Customer Service (New Position)
- Home-Based Therapist
- BHUC Nurse

Pending:

- Adult Case Manager (New Position)
- Adult Case Manager (replace transfer)
- Children's Case Manager

Transfers:

- Tony Tran to Children's CLS

Resignations:

- N/A

2025 Pivotal Attendance												
Name:	January	February	March	April	May	June	July	August	September	October	November	December
Board Members:												
Amanda Miller	Red											
Carol Naccarato					Red							
Cathi Abbs						Red						
Damon Knapp		Red										
Darci Skrzyniarz				Red								
Elisabeth Roberts			Red									
Raul Morales				Red								
Kay Decker												
Luis Rosado												
Rick Shaffer												
Stacy Linihan												
Zach Reed												Black

Green = present.

Red = absent

Black = not a member

Gray = no meeting



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

ELIZABETH HERTEL
DIRECTOR

November 25, 2025

Cameron Bullock, Chief Executive Officer
Pivotal
677A East Main Street
Centreville, Michigan 49032

Subject: Fiscal Year End 2024 CMH Compliance Examination

Dear CEO Bullock:

The Michigan Department of Health and Human Services (MDHHS) has completed its review of Pivotal Compliance Examination Report for the fiscal year ended September 30, 2024. MDHHS' response for the comment (2024-01) is summarized below.

2024-01 FSR Examination Adjustments [REPEAT]

Pivotal is not in compliance with FSR instructions. The examination adjustments were made to add the prior year GF carry forward that was omitted in the original FSR. The corrective action plan is to ensure financial reports are reviewed by a knowledgeable person independent of the original preparer.

Management Decision

The issue is valid and supported by the criteria stated. It appears corrective actions are adequate to resolve this issue. MDHHS will review the subsequent Compliance Examination Report to confirm resolution.

This letter serves as your notification that your contractual obligation for a CMH Compliance Examination has been fulfilled. MDHHS retains the right to conduct additional reviews for this fiscal year. Additionally, MDHHS may review work papers of the CPA firm that performed your CMH Compliance Examination.

If you have any questions, please contact me at 517-335-8512 or handickinsons@michigan.gov, or Tim Kubu at 517-241-9163 or kubut@michigan.gov.

Sincerely,

Sol Han-Dickinson, Senior Auditor
Community Mental Health Compliance Section
Bureau of Audit

cc: Emily Versteeg, Chief Financial Officer, Pivotal
Jackie Sproat, MDHHS Division of Contracts & Quality Management
Laura Kilfoyle, MDHHS Division of Contracts & Quality Management
Stephanie Heywood, MDHHS Division of Contracts & Quality Management
Matt Blackburn, MDHHS Contracts Payable
Enika Whitmon, MDHHS Contracts Payable
Shannah Havens, MDHHS Bureau of Audit
Tim Kubu, MDHHS Bureau of Audit



Pivotal

Nov 21, 2025

RE: FY2025 Q4

Audit: Medicaid

Overall Score: 95.12 %

Claims Recouped: 4 Total Recoupment Amount: \$829.59

CAPS:

CAP Due Date: Dec 22, 2025

Audit Workbook Link: <https://app.smartsuite.com/shared/ssn4yl4x/BoFimR89yp>

Recoup Ticket Link: <https://app.smartsuite.com/shared/ssn4yl4x/JpIXLDhE8F>

CAP Request Link:

Attached please find the results of the above referenced quarterly audit performed by the Compliance/Program Integrity division of Southwest Michigan Behavioral Health (SWMBH).

If a Corrective Action Plan (CAP) is indicated above, a copy of the CAP Request will be attached. Please address the Corrective Action Plan to the attention of Alison Strasser, SWMBH Program Integrity and Compliance Department. The Corrective Action Plan may be submitted through e-mail, US Postal Service or facsimile.

If a recoupment is indicated above, a copy of the Request for Recoupment will be attached for processing. Please provide for the 30-day appeal period prior to completing the recoupment. Upon completion, proof must be provided to SWMBH.

All Plans for Improvement are due in the offices of SWMBH by the listed due date. If you disagree with the findings of this review, you have the right to appeal as outlined in the SWMBH Operating Policy 10.14.

We want to thank you and your staff for your assistance and support in completing this review. If you have any questions or concerns related to this review, please direct them to the individual who performed your review.

Regards,

A handwritten signature in black ink, appearing to read "Alison Strasser".

Alison Strasser, MPA, CHC

Interim Compliance & Privacy Officer

Southwest Michigan Behavioral Health

Office: 269-488-6981

Fax: 269-203-2600

Regional Quarterly Bulletin

From SWMBH CEO to Partner CMH
Boards of Directors



Letter from Mila Todd, Interim-CEO

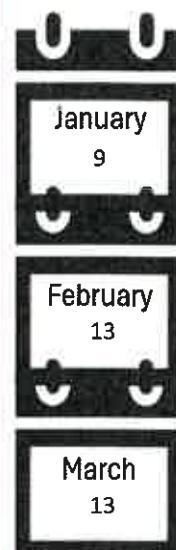
While uncertainty about the future of the public behavioral health system has persisted in the first quarter of Fiscal Year 2026, so has our commitment to serving members, working in collaboration with our CMH partners, and supporting SWMBH staff. You will find snapshots of these efforts throughout this Bulletin, and you should feel free to contact me if you would like more information.

I will highlight just a few items that you will find in this Bulletin. Below you will find an update on the lawsuit related to the 2025 RFP issued by MDHHS. In relation to MDHHS's efforts to competitively procure the PIHPs, the SWMBH Board approved a Retention Plan at its December meeting, which is designed to ease staff anxieties about what might happen in the future. This Bulletin also includes a new Revenue Tracking Report, which is the product of increased tracking and evaluation of revenues received. This report is reviewed at the Operations Committee, SWMBH Board Finance Committee, and the full SWMBH Board monthly. Lastly, I want to highlight the collaborative projects and efforts happening in our region. This Bulletin contains a small snapshot of the valuable cross-agency work that is happening every day. This work extends beyond committee/workgroup activities even as far as a SWMBH BCBA filling in at a CMH while the CMH clinical staff person is on leave.

Please feel free to reach out to me with any questions you have or if you would like to chat further – mila.todd@swmbh.org, (269) 488-6794.

Upcoming SWMBH Board Meetings

9:30-11:30
SWMBH Board Room



SWMBH Board

- ◆ To facilitate accessibility of the SWMBH Board meetings, a link to a livestream via TEAMS will be available soon.
- ◆ Beginning in December a new agenda item has been added to the SWMBH Board Meeting titled “CMH Board Updates”. This is a designated time where SWMBH Board Members have the opportunity to provide an update from their respective CMH Board to facilitate ownership linkage and overall information sharing. We look forward to hearing monthly updates from all our CMH Boards.
- ◆ Our CMH Boards should look forward to a link to an online survey in January. The survey is intended to ensure solid understanding of SWMBH’s ownership’s values to ensure those values inform current and future activities and priorities. Ownership as defined in Governing Principles: An approach to Unleash the Power of Policy Governance (Craymer & Radwan, 2020):

Legal Ownership: “The governing institutions that initially formed the organization.”

Moral Ownership: The people in our region who “demonstrably care about the mission” of SWMBH.

Reprocurement of PIHPs

A hearing was held on October 9, 2025 in the Court of Claims, Hon. Christopher P. Yates presiding. Judge Yates issued an Order on October 14, 2025, which can be found using the link below. In short, Judge Yates determined three things: 1) MDHHS has the authority to competitively procure the PIHP system; 2) MDHHS has the authority to unilaterally reduce the number of PIHP regions from ten to three; and 3) There remains a genuine issue of material fact as to whether specific provisions of the 2025 RFP violate law.

A hearing was scheduled for December 8th to allow the parties to present testimony from witnesses, as well as other evidence, about whether the terms of the 2025 RFP violate law. On November 26th, the case to which SWMBH is a plaintiff was joined with another case filed by Plaintiffs Centra Wellness Network, Northeast MI CMH, Wellvance Gogebic CMH, North Country CMH, and Manistee County. The two cases were joined because they contain a substantial and controlling common question of law and fact (i.e. each lawsuit raises the same issues). As a result of the cases being joined, the hearing scheduled for December 8th was extended and was ultimately held December 8th, 9th, and 10th. The testimony and evidence presented focused primarily on how the RFP violates portions of the Mental Health Code, including CMHs' statutory obligations surrounding Recipient Rights, managed care functions including network management, and ensuring sufficient funding to support these obligations. At the conclusion of the hearing, legal counsel for the Plaintiff group reiterated Plaintiffs' willingness to work collaboratively with MDHHS.

Update as of 1/9/2026: The Court issued an Order on January 8, 2026 (link below). In that Order, the Court found that "**the RFP, as drafted, impermissibly conflicts with Michigan law in numerous respects, especially insofar as the RFP restricts CMHSPs from entering into financial contracts for the purpose of funding CMHSPs' managed-care functions.**" The Court did not direct the State how it must fix the deficiencies noted. The Court did retain jurisdiction to ensure that its Order is acted upon. This decision is a win for the public behavioral health system. We continue in our willingness to work collaboratively with MDHHS and other stakeholders on system improvements, and wait to hear how MDHHS intends to move forward.

October 14, 2025 Order - [2025-10-14-25-000143-mb-25-order-20251014-opinion-and-order.pdf](https://www.2025-10-14-25-000143-mb-25-order-20251014-opinion-and-order.pdf)

January 8, 2026 Order - [2026-01-08-25-000143-mb-72-order-20260108-opinion-order-25-143.pdf](https://www.2026-01-08-25-000143-mb-72-order-20260108-opinion-order-25-143.pdf)

SWMBH Management Information – Business Intelligence Plan

This information is being provided as a quarterly update on SWMBH's Management Information Business Intelligence Plan ("MIBI" Plan) as required by SWMBH's Board Ends. Tableau is SWMBH's interactive data analysis and visualization software. The goal of using Tableau is to have accurate data with reports that are useful and accessible to end users, and provide comparative data when appropriate. End users include both SWMBH and participant CMH staff.

To improve Tableau usability, SWMBH data analysts have been reviewing the current reports and including information sheets with each report. The information sheets detail each report's purpose, filters and parameters, definitions, intended audience, report requestor and owner, quality assurance status, and a log of changes/updates and notes regarding how each report is maintained. Current reports are undergoing quality reviews to ensure the data is accurate and calculations are correct. The reports' links and filters have been reviewed to ensure they are properly working. A Tableau directory, meant to assist users in identifying reports that may be beneficial to them, is being created.

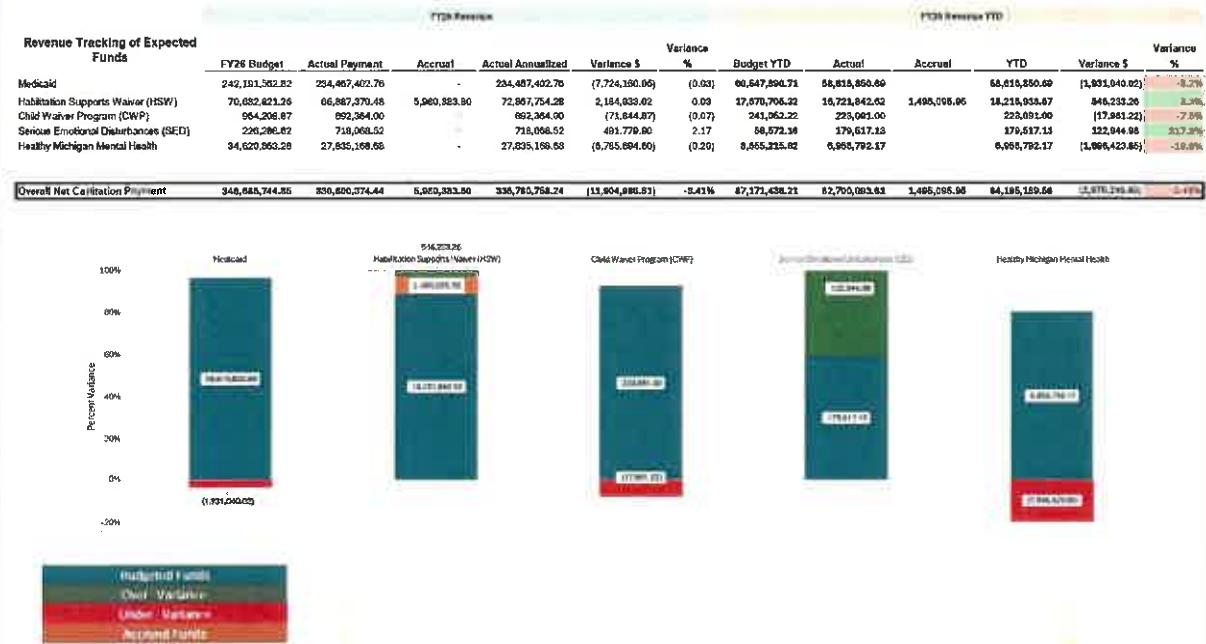
Financial Update ~ Fiscal Years 2025 and 2026

2025: Final reporting for Fiscal Year (FY) 2025 is due to the State March 2, 2026. The following is based on information submitted by the CMHSPs to SWMBH as of December 2025 and is subject to change.

	Barry	Berrien	Pines	Summit Pointe	Woodlands	ISK	Pivotal	Van Buren	SWMBH	Total
Medicaid										
Revenue	10,643,586	49,426,456	13,563,396	46,211,477	17,289,956	75,947,553	16,772,181	25,073,381	24,294,862	279,222,848
Expense	7,418,541	53,021,771	13,582,111	47,355,233	20,719,576	84,992,708	18,899,444	25,031,519	19,618,902	290,639,805
Difference	3,225,045	(3,595,315)	(18,715)	(1,143,756)	(3,429,620)	(9,045,155)	(2,127,263)	41,862	4,675,960	(11,416,957)
HMP										
Revenue	886,602	4,639,003	675,822	4,965,058	1,745,156	5,062,825	1,628,968	1,848,721	13,703,802	35,155,957
Expense	1,089,463	4,125,539	1,323,419	5,499,080	2,096,706	6,003,977	1,678,848	1,918,536	16,002,402	39,737,970
Difference	(202,861)	513,464	(647,597)	(534,022)	(351,550)	(941,152)	(49,880)	(69,815)	(2,298,600)	(4,582,013)
Combined Medicaid/HMP										
Medicaid/HMP	3,022,184	(3,081,851)	(666,312)	(1,677,778)	(3,781,170)	(9,986,307)	(2,177,143)	(27,953)	2,377,360	(15,998,970)

January 6, 2026, FY25 Rate Amendment #5 was released indicating an additional \$35.7M in revenue for the state; conservative estimates are that SWMBH will receive approximately 8% of this ~ \$2,856,000.

2026: To ensure clarity as we progress through FY2026, SWMBH has developed a revenue tracking of expected funds for the region. This is updated monthly and shared with the Operations Committee, Finance Committees and SWMBH Board.



Collaborative Projects in our Region

Regional Claims and Coding Workgroup

Initiated at the request of the CMHs and facilitated by SWMBH, the purpose of this regional workgroup is to discuss billing and business process issues and ensure regional consistency to the extent practicable. This workgroup continues to meet monthly through January with CCBHC billing as the primary topic of concern. Group members have shared lessons learned in a collaborative environment and have learned quite a bit from each other. The group will assess at the January meeting if monthly meetings continue to be needed or can move to a quarterly basis moving forward.

Assets and Liabilities Workgroup

SWMBH initiated this workgroup which meets biweekly to assess regional assets and liabilities, and develop recommendations around an equitable distribution plan in the event the regional entity dissolves. Two options have been presented for consideration and potential implementation should SWMBH be dissolved. The tool can be updated with current data. The workgroup's next steps are contingent on the details of any transition plan to new PIHPs (should that be the ultimate outcome of the RFP process) and center primarily on details around debt absorption and assignment of liabilities.

Regional Data Exchange Workgroup

This workgroup is an offshoot of the Regional Information Technology Committee which meets monthly. It is facilitated by SWMBH with representatives from CMHSPs and Information Technology vendors PCE and Streamline. The purpose is to use IT expertise in the region to solve problems and improve processes. Recent topics include development of new processes for submitting CCBHC Block Grant encounters and data entry into the statewide Behavioral Health Treatment Episode Data System (BH-TEDS) for both CCBHC and non-CCBHC individuals served.

Coming Soon - FY25 Standard Cost Allocation—Service Use Evaluation (“SUE”)

The Operations Committee (inclusive of SWMBH) previously engaged vendor Rehmann to complete a Service Use Evaluation. The information proved valuable in identifying utilization and cost trends by CMH, allowing comparison and facilitating regional analysis and strategizing. SWMBH anticipates being able to reproduce this report for our CMHs during FY26 Q2, and adding statewide comparison data at a later date when it becomes available. Additionally and complementarily, work is beginning on reviewing Standard Cost Allocation methodologies across the region and providing comparison and benchmarking data to inform efforts around administrative costs.

Federal 2025 Reconciliation Bill ~ Implementation Dates

The upcoming changes to Medicaid as prescribed by the Big Beautiful Bill may prove to be significant environmental disruptors to our public behavioral health system. There are many changes coming and it can be difficult to remember when the various changes will be implemented and what the potential impact may be. To assist with this, SWMBH created the chart below and has shared it with the Operations Committee as an easy to read, at-a-glance reference chart.

Implementation Dates for the 2025 Reconciliation Bill / The Big Beautiful Bill			
Implementation Date	Topic	Provision	Description
January 2026	Affordable Care Act	Expiration of the Enhanced Premium Tax Credits; Cease marketplace Tax Credit Eligibility for Low-Income Immigrants without Medicaid Coverage	Increase in Number of People not Covered by any Insurance
October 2026	Medicaid-Expansion	Immigrants	Federal Medical Assistance Percentage (FMAP) for Emergency Medicaid; Restricting Immigrant Eligibility for Medicaid and CHIP
December 2026	Medicaid-Expansion	6-month Eligibility Redeterminations	
January 2027	Medicaid	Work Requirements	May be Pushed to 12/2028 - Should only Impact TANF
	Medicaid	Limiting Retroactive Coverage to 1 Month	
	Medicaid	Budget Neutrality for Section 1115 Demonstration	
	Affordable Care Act	Further Restricts Immigrants from Accessing Marketplace Coverage	
October 2027	Medicaid	Limiting Provider Taxes	Decreases Amount of Federal Funding
January 2028	Medicaid	Reducing State Directed Payments	10 Percentage Points each Year until they Reach the Allowable Medicare-Related Payment Limit
July 2028	Medicaid	New Home & Community Based Services (HCBS) Waivers	Allows States to Establish 1915(c) HCBS waivers for people who do not need an Institutional Level of Care - Budget Neutral
October 2028	Medicaid-Expansion	New Cost Sharing Requirements for Certain Expansion Individuals	EXEMPTS: Primary Care, Mental Health, and Substance Use Disorder Services Provided by Federally Qualified Health Centers, Behavioral Health Clinics, and Rural Health Clinics.

Resource: <https://www.kff.org/medicaid/implementation-dates-for-2025-budget-reconciliation-law/>

Mila Todd, Interim Chief Executive Officer
 Mila.Todd@SWMBH.org